



At Overstock.com we strive to save people money and offer customer service that surpasses expectations. In order to offer top quality products at affordable prices, we cannot allow returns on “worn or damaged” jewelry. Common reasons that a jewelry item may be declared “worn or damaged” are when:

- The ‘Not Returnable if Tag Is Removed’ tag has been removed
- There are additions and/or substitutions of non-original parts
- The jewelry has been sized or altered
- There is wear or damage to the jewelry, its packaging, or contents
- There are missing boxes, warranties, warranty cards, instruction manuals, certificates or any original contents included with the purchase

Unfortunately, if you return “worn or damaged” jewelry we will not be able to provide a full refund. You may, however, be entitled to a partial refund upon inspection. Please review our [Jewelry and Watch Returns Condition Policy](#) for additional information.