

# LIFETIME MANUFACTURING WARRANTY

## GOAL

At Anello by Kobelli® we stand behind the quality and craftsmanship of our products with our goal of having you as a customer for life. As the original purchaser, we include your lifetime manufacturing warranty, covering manufacturing defects on all jewelry at no cost to you. We are here to assist and help you with any other questions in regards to non-warranty damage or upgrade needs you may have.

## FUTURE PROCESS

Upon contact, receiving your jewelry, and reviewing your repairs issues, we will determine if the problem is due to our manufacturing, or due to abrasion, bruising, erosion, carelessness, abuse or neglect of the jewelry for which Anello by Kobelli® should not be responsible. In most cases our final determination will be made when your jewelry is received and inspected in our USA jewelry workshop, and we will communicate our findings to you. When we authorize your Anello by Kobelli® jewelry to be shipped to us we will give you a reference code and shipping instruction. Please do not ship your jewelry to us until you have a shipment authorization, as incoming shipments without authorization code will be refused by our mailroom.

## REASONABLE EXCLUSIONS

If any work is done on the jewelry by anyone other than the jewelers in our USA jewelry workshop, this warranty is null and void. "Any work" includes and means even operations such as sizing, polishing, and tightening of stones. Anello by Kobelli® reserves the right to repair or replace the warranty jewelry item with a new item.