

# DRIPCrimp TOOL WARRANTY

Products Included: Crimp and Cutting Tools

## CRIMP AND CUTTING TOOLS

DripCrimp crimp and cutting tools are fully covered under warranty for one year. This warranty does not cover wearable parts that can wear out from normal use. Wearable parts include: cutting edges of a tool and the die set in a hand crimp tool.

All DripCrimp crimp and cutting tools are warranted to be free from defects in material and workmanship for one year under normal wear and tear, except for damage caused by misuse, alteration or failure to conduct routine maintenance. During that year, should your product malfunction from defects in workmanship or materials, DripCrimp will repair/replace the product free of charge. The warranty is not applicable to products which have been misused, abused, or damaged by accident. Warranty excludes all commercial and business usage. Warranty is non-transferable and ends when the product becomes unusable for reasons other than defects in workmanship or material. Proof of purchase and the original receipt from the original consumer purchaser is required. Shipping charges may apply.

## How to Submit a Warranty Claim:

1) In writing using the address shown below. 2) Via email to: [warranty@dripcrimp.com](mailto:warranty@dripcrimp.com). 3) By calling 623-869-1155. For all forms of submittal, please provide the following information:

*\* Provide the name/description of the product. \* Thoroughly explain the defect/problem. \* Provide your proof of purchase, e.g., company product was purchased from, date of purchase, order number, etc. \* Your name, address, phone number and email address.*

Once you have submitted your claim, you will be contacted within 3 business days.



23910 N. 19th Ave.  
Building #4, Ste. 62  
Phoenix, AZ 85085  
Phone: 623-869-1155

[www.dripcrimp.com](http://www.dripcrimp.com)

