# SATCO | NUVO

# STARFISH™
## live life enl<sup>i</sup>ghtened

# USER GUIDE

## SYSTEM REQUIREMENTS
• Minimum iOS 9.3 or Wi-Fi 4.4
• Dedicated 2.4GHz Wi-Fi Network

## TECHNICAL SUPPORT
support@satcostarfish.com

**1** **DOWNLOAD THE STARFISH APP**

GET IT ON Google Play
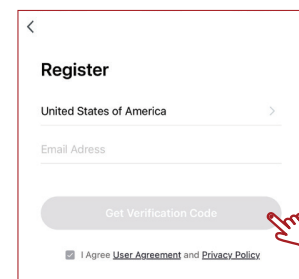
Download on the App Store

(App design is subject to change without notice.)

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## REGISTER YOUR ACCOUNT

Verify you're connected to a 2.4GHz Wi-Fi Network.

**2** Launch the STARFISH app and tap "Sign-up" to create a new account or "Login" to your existing account.

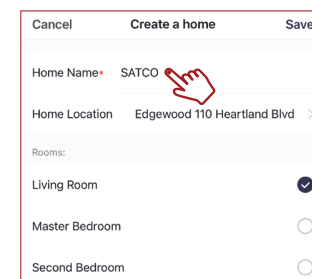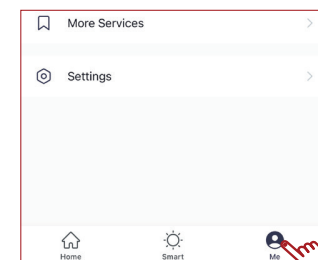**3** Enter email address, then select "Get verification code".

Register
United States of America
Email Address
Get Verification Code
☐ I Agree User Agreement and Privacy Policy

**4** Enter verification code that was sent to your email.
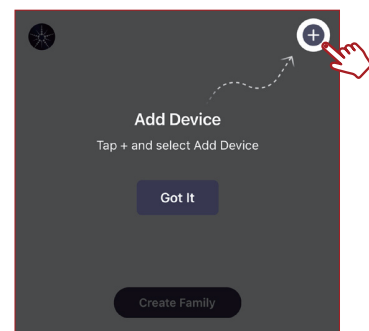
Enter Verification Code

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## CREATE A HOME

**5** Tap the "Me" button at the bottom of the screen, and then "Home Management".

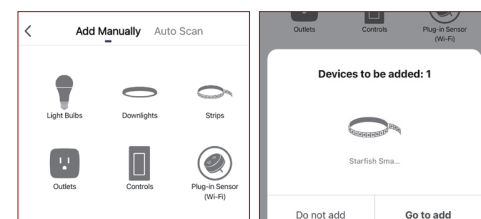Select the "Create a home" button to set up your home.

🔖 More Services
⚙ Settings

Home    Smart    Me

Cancel    Create a home    Save
Home Name•    SATCO
Home Location    Edgewood 110 Heartland Blvd
Rooms:
Living Room    ✓
Master Bedroom
Second Bedroom

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## ADD A DEVICE

**6** Tap the (+) button on the top right corner to access the action menu, then select "Add Device".

Add Device
Tap + and select Add Device
Got It
Create Family

**7** Select device type from the listed categories.

Add Manually    Auto Scan
Light Bulbs    Downlights    Strips
Outlets    Controls    Plug in Sensor

Devices to be added: 1
Starfish Sma...
Do not add    Go to add

It is recommended to pair 8 or fewer devices at 1 time. If you are pairing multiple devices at one time, and some of the devices do not pair the 1st time; repeat the pairing process.
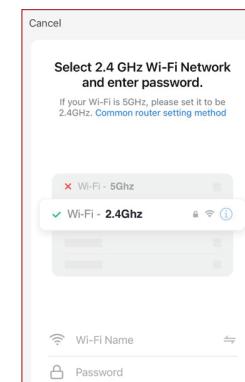
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## PAIR A DEVICE WITH WI-FI

**8A** Turn your device on. The device should automatically enter pairing mode. If it does not start blinking rapidly after 7-10 seconds then turn your device off/on 5 times to enter pairing mode. Confirm that the device is blinking quickly and click "next".

Cancel    EZ Mode

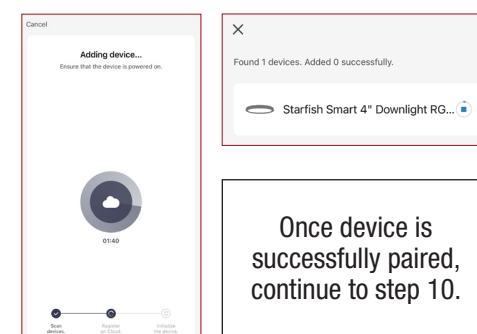Switch the device OFF and ON, 5 times (using 3 second intervals)
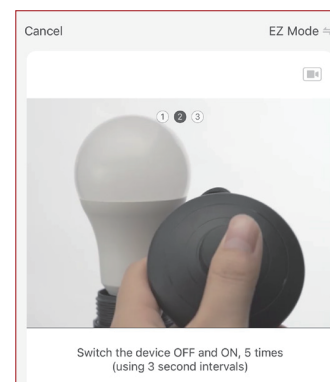
This device has advanced pairing retention technology. The device(s) that already paired will remain paired to the network, the device(s) that did not pair will return to pairing mode. To reset to factory settings, turn the switch off/on 8x.

**9A** Select your 2.4GHz Wi-Fi Network name and enter password then click "Next."
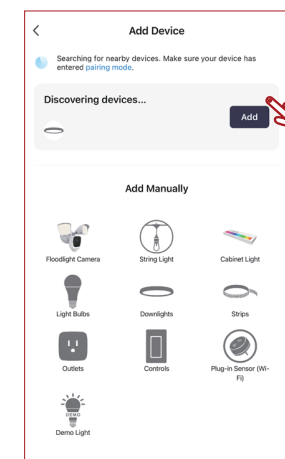
Cancel
Select 2.4 GHz Wi-Fi Network and enter password.
If your Wi-Fi is 5GHz, please set it to be 2.4GHz. Common router setting method
✕ Wi-Fi · 5Ghz
✓ Wi-Fi · 2.4Ghz
📶 Wi-Fi Name
🔒 Password

The pairing status screen will appear.

Cancel
Adding device...
Ensure that the device is powered on.
01:49

✕
Found 1 devices. Added 0 successfully.
Starfish Smart 4" Downlight RG...

Once device is successfully paired, continue to step 10.
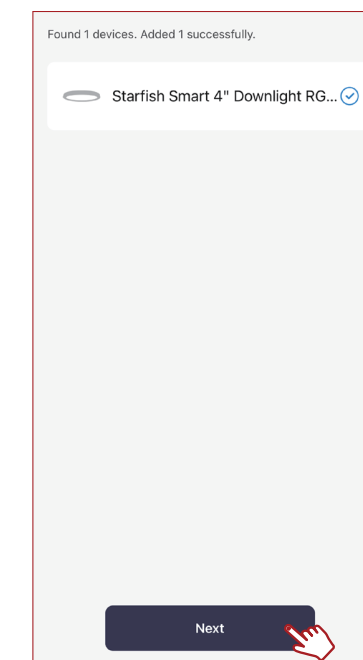
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## PAIR A DEVICE WITH WI-FI/BLUETOOTH

Note: Verify your mobile device is connected to a 2.4GHz Wi-Fi Network and that you have Bluetooth turned ON for connection.

**8B** For Wi-Fi/Bluetooth enabled devices, you will see a pop-up indicating that there are unpaired devices in the area. The device does not need to be in pairing mode. Tap "Add" and select the devices you would like to connect.
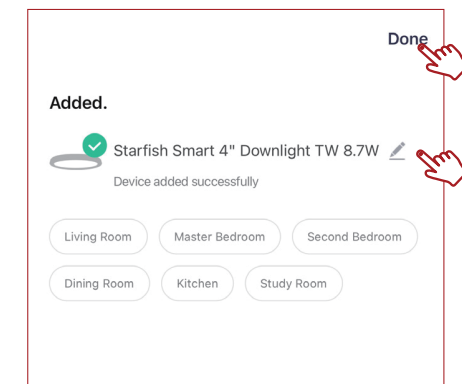
Add Device
Searching for nearby devices. Make sure your device has entered pairing mode.
Discovering devices...
Add
Add Manually
Floodlight Camera    String Light    Cabinet Light
Light Bulbs    Downlights    Strips
Outlets    Controls    Plug in Sensor (Wi-Fi)
Demo Light

**9B** Once all the devices have connected, tap "Next".

Found 1 devices. Added 1 successfully.
Starfish Smart 4" Downlight RG...  ✓
Next

Once device is successfully paired, continue to step 10.

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**10** When successfully connected, you may rename the device. Tap the "Pen" icon, enter the new name and select "Done". The device is now ready to be controlled with the STARFISH app.

Done
Added.
✓ Starfish Smart 4" Downlight TW 8.7W  ✎
Device added successfully
Living Room    Master Bedroom    Second Bedroom
Dining Room    Kitchen    Study Room

Note: If pairing is unsuccessful, please refer to the FAQs on Satco.com/Starfish

Bluetooth is strictly used to pair and connect the device. A 2.4GHz Wi-Fi Network is required to operate all STARFISH products.
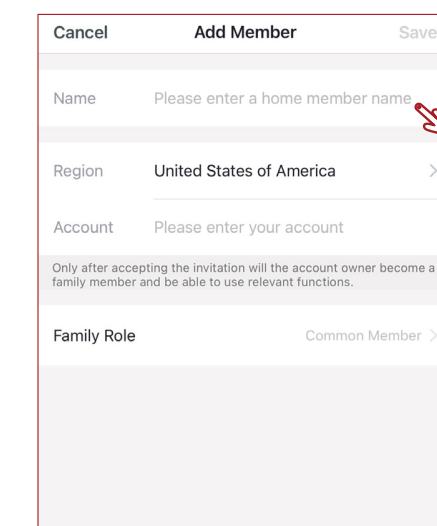
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## SHARE A HOME

**11** From the Home Management screen, select the Home that you would like to share.

Tap "Add Member" and select the way that you would like to send the invitation

Home Management
Home    >
SATCO    >
Home Member
johnsmith    Home Owner >
johnsmith@gmail.com
Add Member
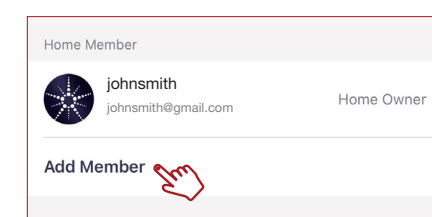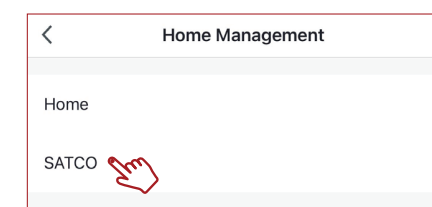
**12** Enter the user information and select if the new member will be an "Administrator" or a "Common Member" in the Home.

Tap "Save" to send the invitation.

Cancel    Add Member    Save
Name    Please enter a home member name
Region    United States of America
Account    Please enter your account
Only after accepting the invitation will the account owner become a family member and be able to use relevant functions.
Family Role    Common Member >

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