

hOmeLabs offers a limited one-year warranty ("warranty period") on all of our products purchased new and unused from hOmeLabs Technologies, LLC or an authorized reseller, with an original proof of purchase and where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts or workmanship during the warranty period. The warranty does not apply where damage is caused by other factors, including but without limitation: (a) normal wear and tear; (b) abuse, mishandling, accident, or failure to follow operating instructions; (c) exposure to liquid or infiltration of foreign particles; (d) servicing or modifications of the product other than by hOmeLabs; (e) commercial or non-household use.

The hOmeLabs warranty covers all costs related to restoring the proven defective product through repair or replacement of any defective part and necessary labor so that it conforms to its original specifications.

A receipt indicating the purchase date is required for any claim, so please keep all receipts in a safe place. We recommend that you register your product on our website, [homelabs.com/reg](https://homelabs.com/reg). Although greatly appreciated, the product registration is not required to activate any warranty and product registration does not eliminate the need for the original proof of purchase.

The warranty becomes void if attempts at repair are made by non-authorized third parties and/or if spare parts, other than those provided by hOmeLabs, are used.

You may also arrange for service after the warranty expires at an additional cost.

These are our general terms for warranty service, but we always urge our customers to reach out to us with any issue, regardless of warranty terms. If you have an issue with a hOmeLabs product, please contact us at [help@homelabs.com](mailto:help@homelabs.com), and we will do our best to resolve it for you.

This warranty gives you specific legal rights, and you may have other legal rights which vary from state to state, country to country or province to province. The customer may assert any such rights at their sole discretion.