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Warranty Information

The following Limited Warranties are given only to the original retail purchaser,

"As used in these Limited Warranties, "lifetime" means the normal useful life of the product under reasonable use.

**All seat cushion cores in both Unattached Cushioning and Attached Cushioning will soften with normal use and will conform to the shape of the user. This shall be considered normal wear, and shall not be considered a loss of resiliency or a

***The Leather and Upholstery Fabric Limited Warranty also includes seam slippage, cracking, and dye transfers. Leather is a natural product, and, as such, each hide will reflect its own individuality. Some variations of shade and tone are to be expected, as are nicks, scratches, and wrinkles that only occur in genuine leather; these characteristics are in no way to be considered a defect. These Limited Warranties do not cover tears, flattening of nap, pilling, fading, or shrinking and is not valid when heavy soiling or abuse is evident. These Limited Warranties also do not cover protective finishes, velvets, velvet types, since by their very nature, these fabrics are of soft texture and will crush, shade and mark more readily than most fabrics; these characteristics are in no way to be considered

LIMITATIONS AND EXCEPTIONS The following limitations and exceptions apply to the Limited Warranties:

Under these Limited Warranties, for all of its products other than an Unattached Cushion (as defined in the topical heading "Unattached Cushioning"), the sole liability of Warrantor is limited to repair, or at its option, replacement the applicable product or part not in conformity with these Limited Warranties. REFUNDS ARE NOT AVAILABLE. If within the warranty period, identical materials are unavailable at the time of repair or replacement, Warrantor reserves the right to substitute materials of equal or better quality. Replacement fabrics may vary in color from the original due to dye lot differences.

In addition, during the period of any applicable Labor Coverage, Warrantor will pay, within one year from the date of delivery, reasonable and customary labor rates to repair or replace the defective parts (at Warrantor's option) and shipping costs from the retailer to and from Warrantor, at no charge to the original retail purchaser. After the expiration of the Labor Coverage or for all products or parts not covered by Labor Coverage, the original retail purchaser will be responsible for labor, packing, and all shipping and transportation costs. The costs associated with transporting the furniture or parts from your home to the retailer or from the retailer to your home are excluded from all Limited Warranties.

For Unattached Cushions with a material manufacturing defect, Warrantor will replace the defective Unattached Cushion provided that the original retail purchaser during the warranty period (i) complies with the Claim Procedure set forth in these Limited Warranties and (ii) if requested by Warrantor, returns the d The remedy