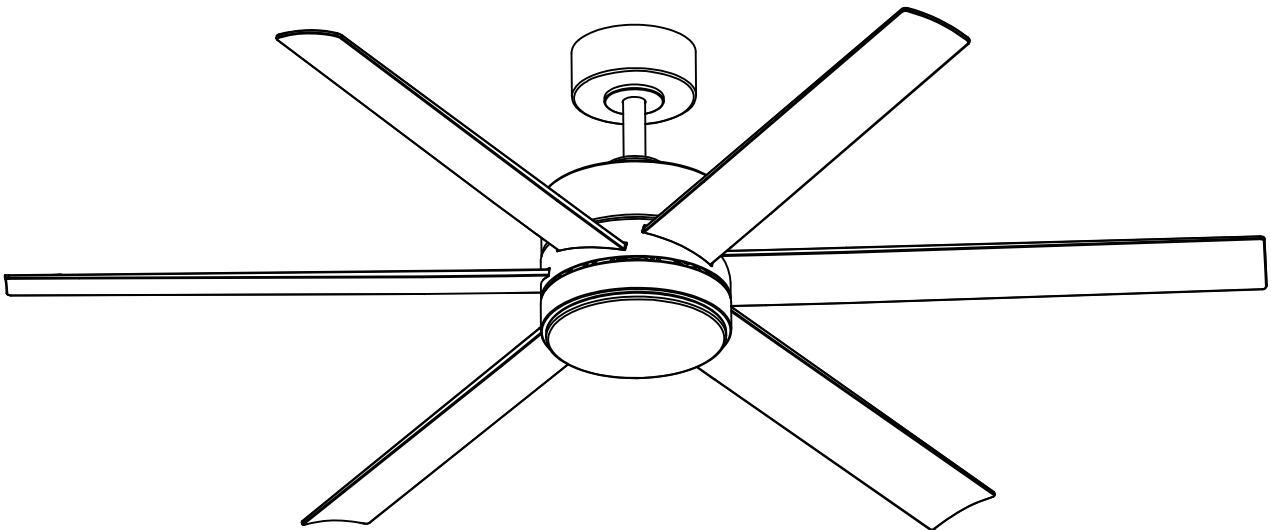


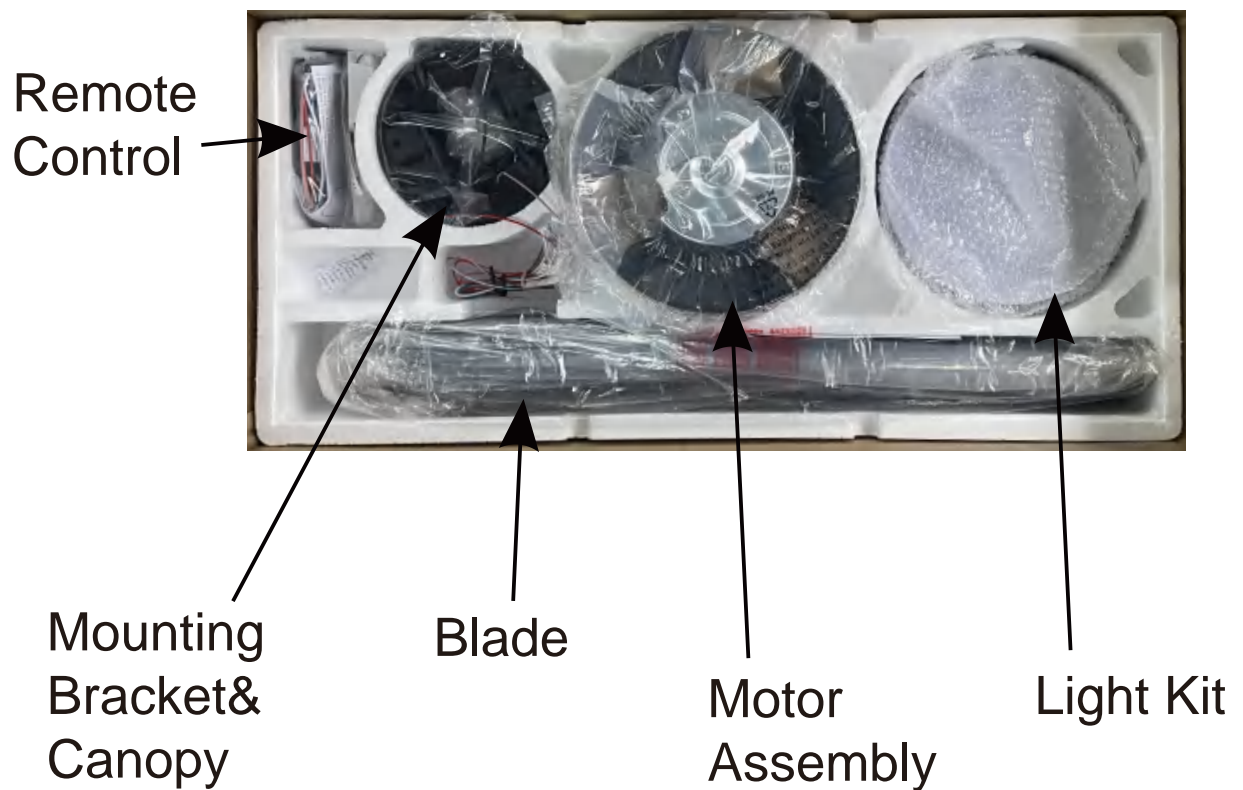
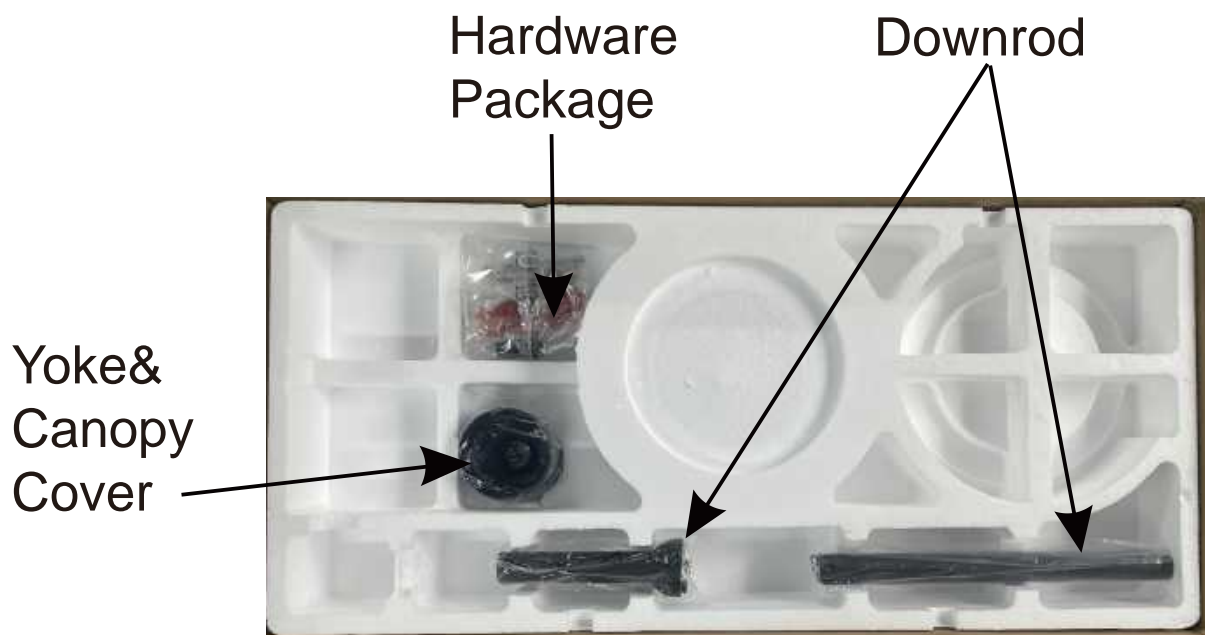
# INSTALLATION & USER MANUAL

## CEILING FAN WITH LIGHT



ITEM# 29014

Customer Service: [support@ceilingfanhelp.com](mailto:support@ceilingfanhelp.com)



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## Safety Information

### READ AND SAVE THESE INSTRUCTIONS.

1. To reduce the risk of electric shock, ensure electricity has been turned off at the circuit breaker or fuse box before you begin.
2. All wiring must be in accordance with the National Electrical Code “ANSI/NFPA 70” and local electrical codes. Electrical installation should be performed by a qualified licensed electrician.
3. The outlet box and support structure must be securely mounted and capable of reliably supporting a minimum of 35 lbs (15.9 kg). Use only UL Listed outlet boxes marked “Acceptable for Fan Support of 35 lbs. (15.9 kg) or less.”
4. Do not place objects in the path of the blades.
5. To clean the fixture, turn off the power, wait for it to cool, and wipe the fixture with a clean, soft cloth.
6. After making electrical connections, spliced conductors should be turned upward and pushed carefully up into the outlet box. The wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box and ungrounded conductor on the other side of the outlet box.
7. All setscrews must be checked and retightened where necessary before installation.



**WARNING:** To reduce the risk of electrical shock or fire, not use this fan with any solid-state fan speed control device. It will permanently damage the electronic circuitry.



**WARNING:** To reduce the risk of personal injury, do not bend the blade brackets when installing the rackets balancing the blades, or cleaning the fan. Do not insert balancing the blades, or cleaning the fan. Do not insert



**WARNING:** To reduce the risk of fire, electric shock or personal injury, mount to outlet box marked “acceptable for fan support of 35 lbs. (15.9 Kg) or less” and use screws provided with the outlet box.



**WARNING:** To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring.



**WARNING:** To reduce the risk of electrical shock, this must be installed with an isolating wall control / switch.



**CAUTION:** To reduce the risk of personal injury, use only the screws provided with the outlet box.



**CAUTION:** Please use carefully when working around or cleaning the fan to avoid injury or damage of fan.

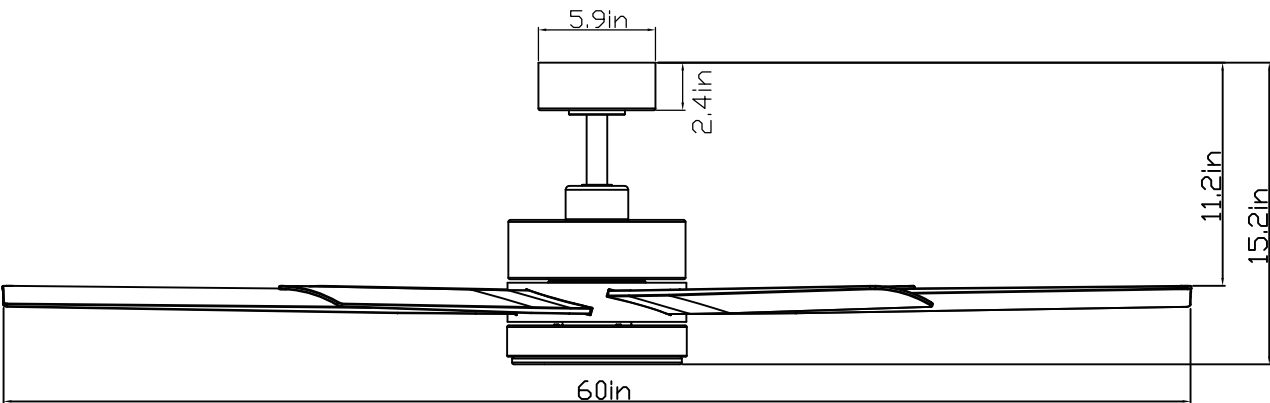


**CAUTION:** The fan must be mounted with a minimum of 10 ft (3.05 m) clearance from the trailing edge of the blades to the floor.











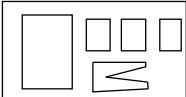






**CAUTION:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.


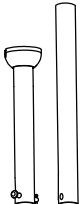
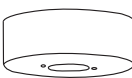


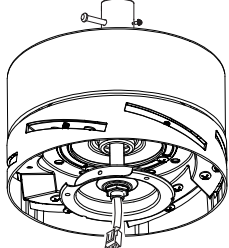


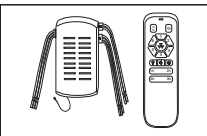
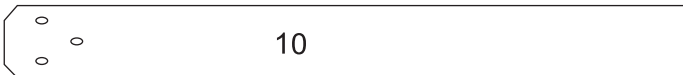
# Dimension Reference



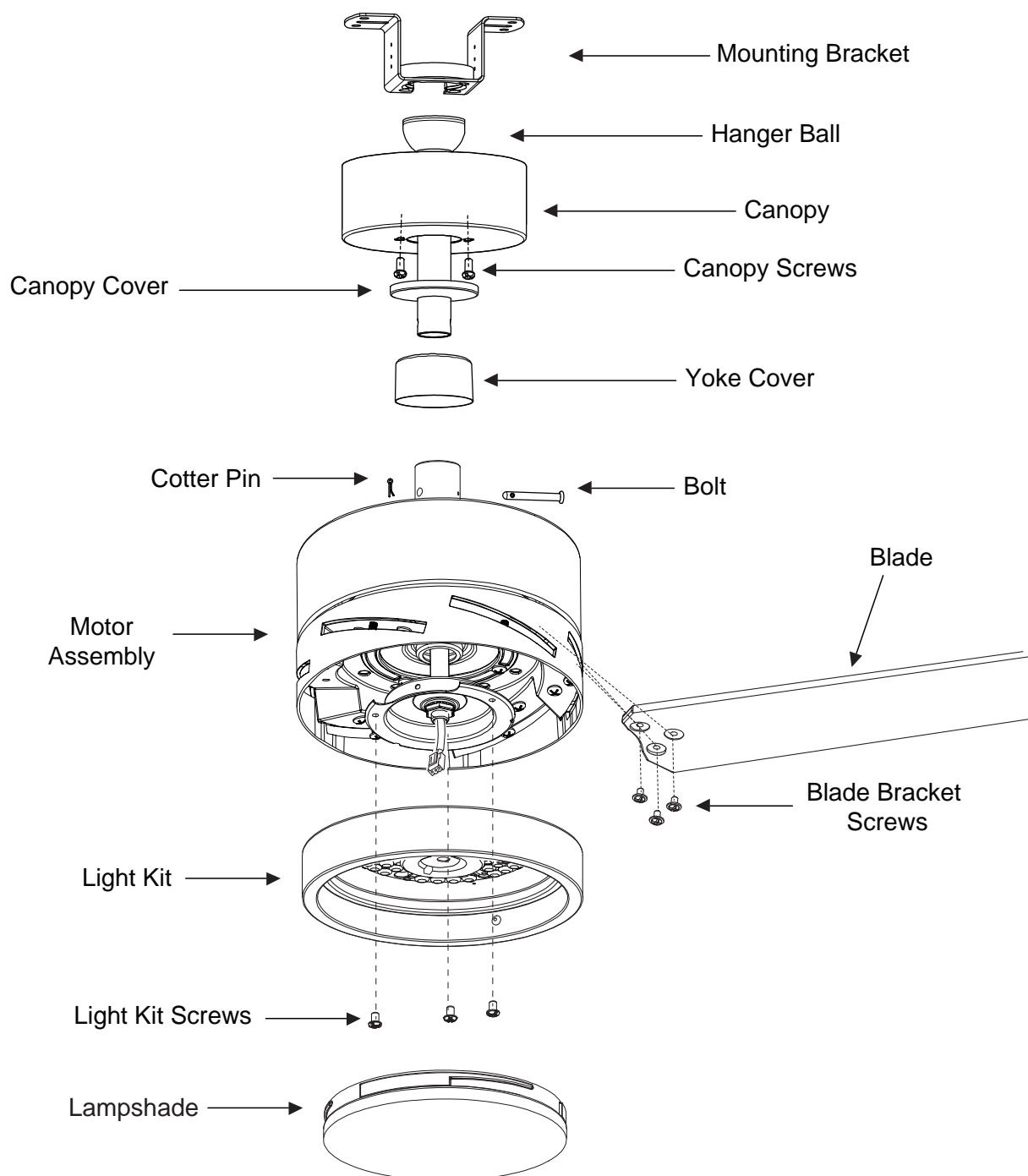
# Hardware Included

			Hardware Package	Quantity
	S1		S10	19
	S2		S11	2
	S3		S12	2
	S4			4
	S5		S13	9
	S6		S14	1
	S7			4
	S8		S15	4
	S9			1
			S1. Blade Screw	19
			S2. Machine Screw	2
			S3. Machine Screw	2
			S4. Wood Screw	4
			S5. Wire Nut	9
			S6. J-hook	1
			S7. Lock Washer	4
			S8. Star Washer	2
			S9. Washer	4
			S10.Paper Washer	19
			S11.Lock Washer	4
			S12.Flat Washer	4
			S13.Expansion Screws	4
			S14.Balance Kit	1
			S15.Spare Screw	1

# Fan Parts Included

	Item Name	Quantity
	1. Mounting Bracket	1
	2. Downrod	2
	3. Canopy	1
	4. Canopy Cover	1
	5. Yoke Cover	1
	6. Motor Assembly	1
	7. Light Kit	1
	8. Lampshade	1
	9. Remote Control( Batteries not included)	1
	10. Blade	6

# Exploded View

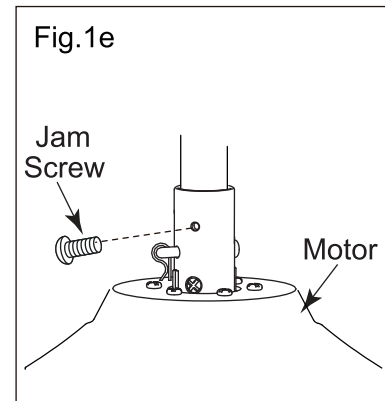
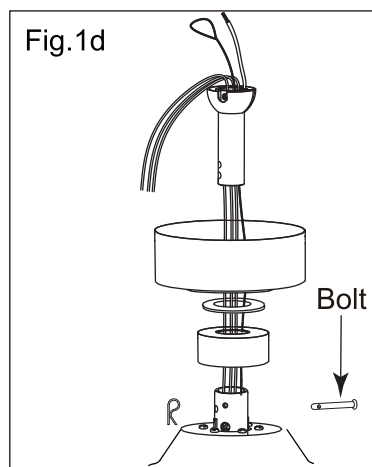
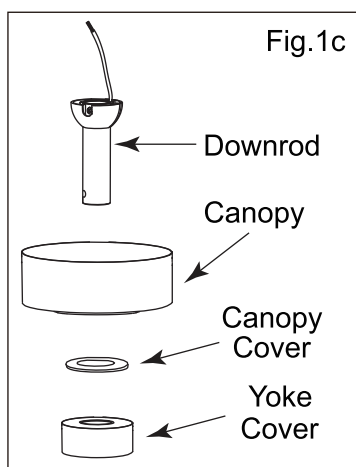
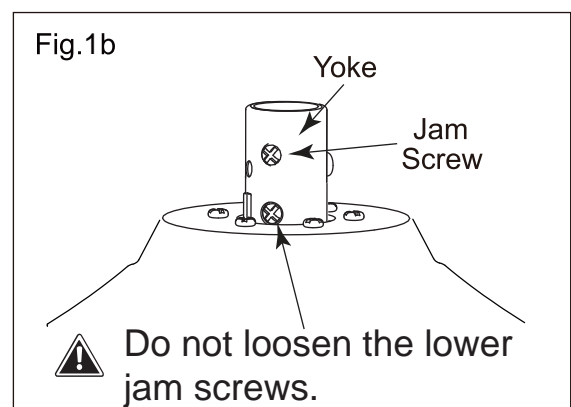
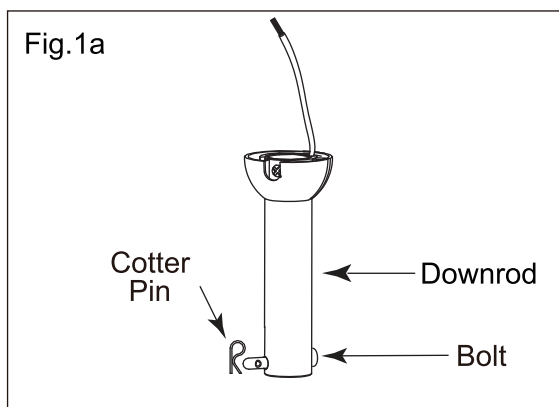


# Installation Instructions

## Step1 MOUNTING

- Remove fan motor housing.
- Remove cotter pin and bolt from downrod.
- Loosen jam screw in yoke until it is flush with the inner surface.
- Remove downrod, canopy and yoke cover.
- Insert downrod inside canopy and yoke cover.
- Route wires exiting motor through yoke cover, canopy and downrod.
- Insert bolt through hole in shaft and downrod. Be careful not to damage or cut the fan wires.
- Tighten bolt. Secure with cotter pin through hole in the end of the bolt.
- Secure downrod in position by tightening jam screws. Slide yoke cover down and it will flush with the motor housing.

**CAUTION:** To ensure stable, wobble-free operation and prevent damage to the fan, make sure the downrod and all set screws are fully tightened.

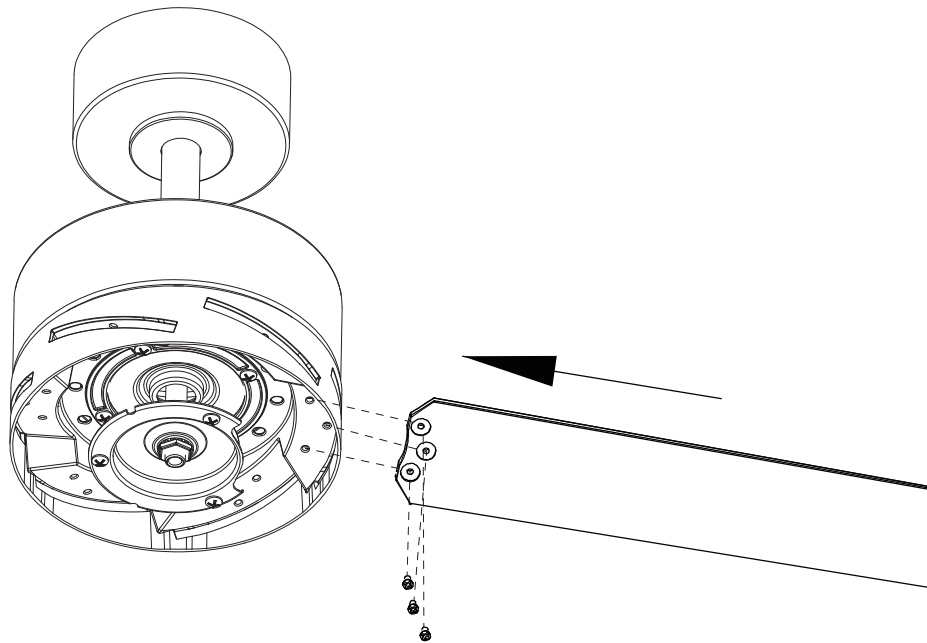


# Installation Instructions

## Step2 MOUNTING BLADES TO MOTOR

- Insert the blade into the fan as shown.
- Tighten the blade to motor with the screw and paper washer as shown.
- Slightly turn the blade after installation and repeat the same step for the other blades.

Fig. 2

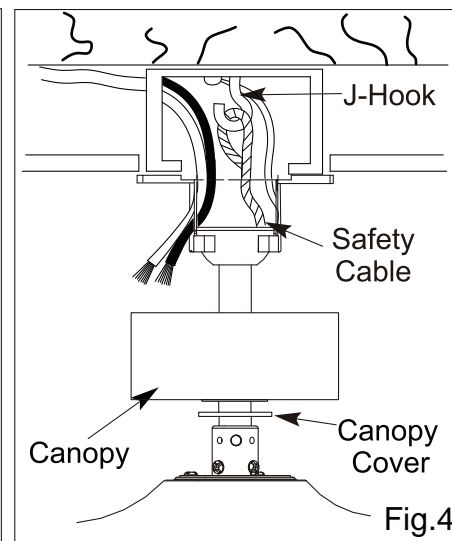
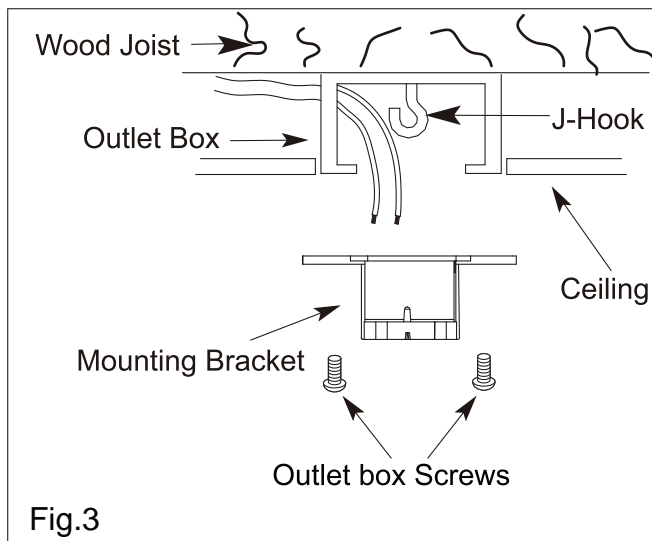


# Installation Instructions

## Step3 INSTALL MOUNTING BRACKET

**WARNING:** To reduce the risk of fire, electric shock, or personal injury, mount to UL/CSA listed outlet box marked acceptable for fan support and use mounting screws provided with the outlet box.

- Install J-Hook through centre of outlet box to the wood joist.
- Secure mounting bracket to the metal outlet box.
- Hang the safety cable onto the J-hook.



## Step4 ELECTRICAL HOOK-UP

A. Make the following wire connections using the wire nuts supplied.

a To the household supply wires

- Connect the following 3 GREEN wires to the GREEN supply wire.

1. GREEN wire from the downrod
2. GREEN wire from the receiver
3. GREEN wire from the mounting bracket

- Connect BLACK receiver wire to BLACK supply wire.

- Connect WHITE receiver wire to WHITE supply wire.

b To the fan wires

- Connect ORANGE receiver wire to the ORANGE wire from motor.

- Connect PINK receiver wire to the PINK wire from motor.

- Connect RED receiver wire to the RED wire from motor.

- Connect BLUE receiver wire to the BLUE wire from motor.

- Connect WHITE receiver wire to the WHITE wire from motor.

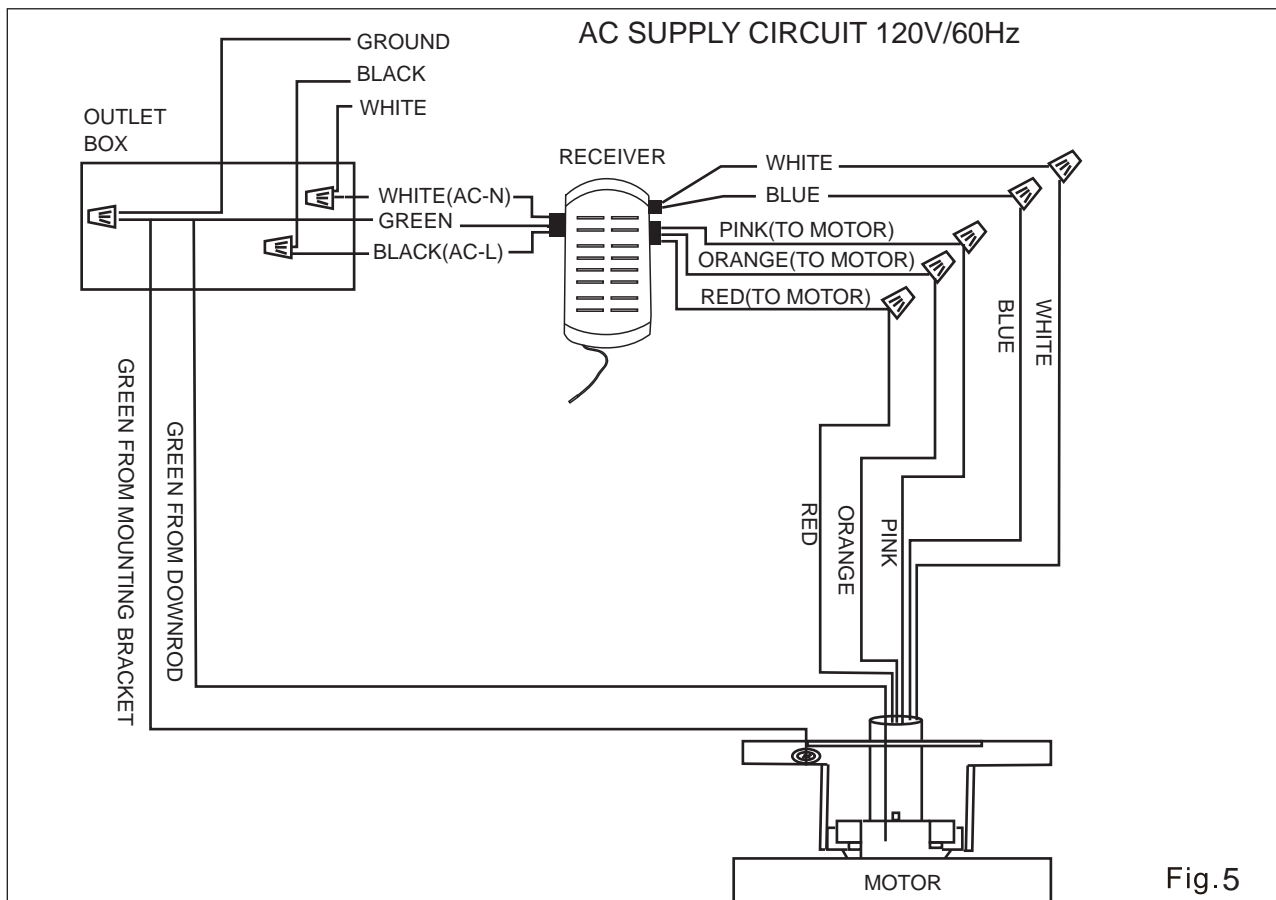
- After making the wire connections, ensure the wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box and the ungrounded conductor on the other side of the outlet box.

- Ensure the splices after being made should be turned upward and pushed carefully up into the outlet box.

- Make sure no bare wire is visible at the wire nuts.



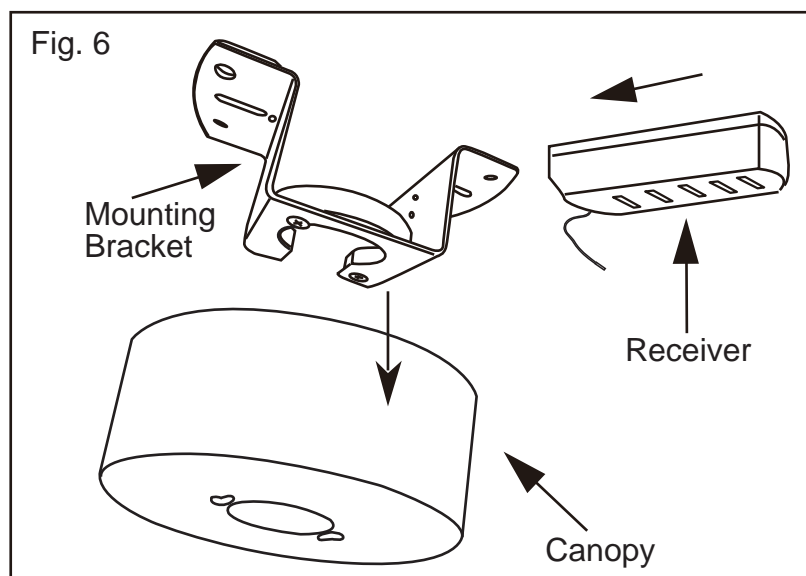
# Installation Instructions



**NOTE:** Once ground wires are connected, carefully tuck all wires and wire nuts into the metal box making sure that the wires are clear of the hemisphere and downrod when positioned in hemisphere and downrod when positioned in mounting bracket.

B. Push all connected wires up into ceiling box.

- Position the receiver into the mounting bracket as shown direction.
- When installing the canopy, ensure the antenna is not pressed by the canopy.
- Make sure to connect all ground wires.




# Installation Instructions

## C.REMOTE CONTROL FUNCTION INSTRUCTIONS

Learning Code and Matching Mode Instructions:

- Open the battery cover of the handheld remote and insert a 1.5V battery (not included).

If the remote cannot control the fan, use the learning code matching mode to pair the remote with the receiver.

Turn on the power supply. Within 10 seconds, press and hold the '  ' button on the remote for 5 seconds. You will hear a long 'beep' sound, indicating successful pairing.

When the emitter cannot control the receiver, please check the battery switch touching normally or not, correction of the positive and negative, full or empty of the power.

When the emitter cannot control the receiver, please check is there any existence of similar remote controlled products nearby, then check whether they works, because remote controlled product with the same frequency will disturb each other.

Please take out the battery from the emitter when leaving unused for long time.

When installing the fan, the fan ceiling cover don't press the antenna(or other wire),it is easy to breakdown the wire and short-circuited.

- ① Fan Forward/Reverse Rotation
- ② Natural Wind Mode
- ③ Fan Speed Control / Power On
- ④ Fan Power Off
- ⑤ Light Power On
- ⑥ Mute Sound
- ⑦ Light Power Off
- ⑧ Timer Settings (1h, 2h, 4h, 8h)

- Fan Speed Control / Power On

Function: Adjusts the fan speed and turns the fan on.  
Speed Levels: Use numbers 1 to 6 to select different fan speeds.

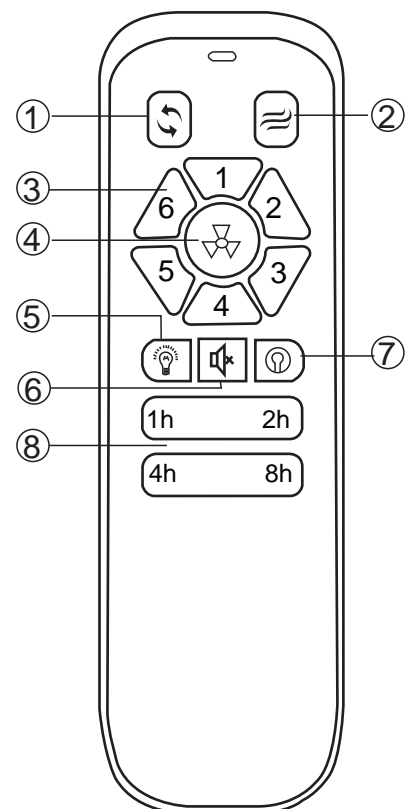
- Light Power On

This button controls the light and cycles through three color temperatures: Warm White, Neutral White, and Cool White.

Operation:

Press once to turn on the light.

Press again to switch to the next color temperature.



# Installation Instructions

## Memory Function:

To save the current color temperature, turn off the light and wait 15 seconds before turning it back on. The light will then restore the last selected color temperature.

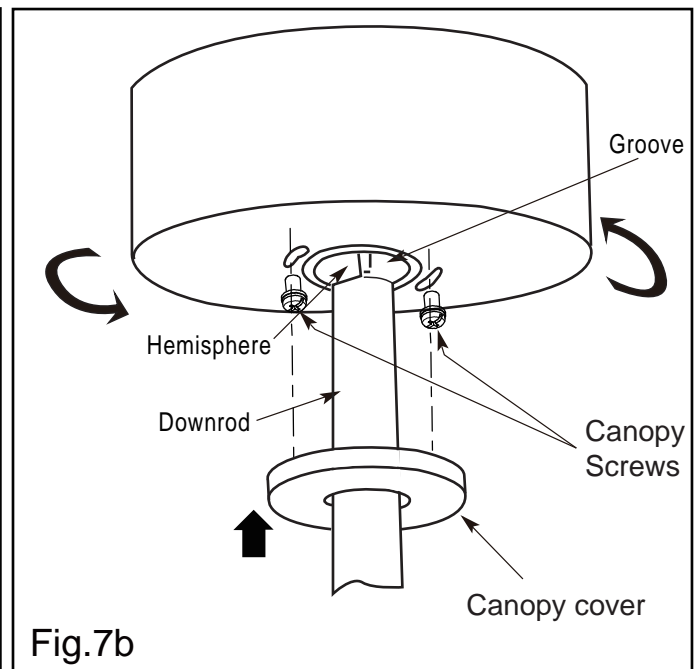
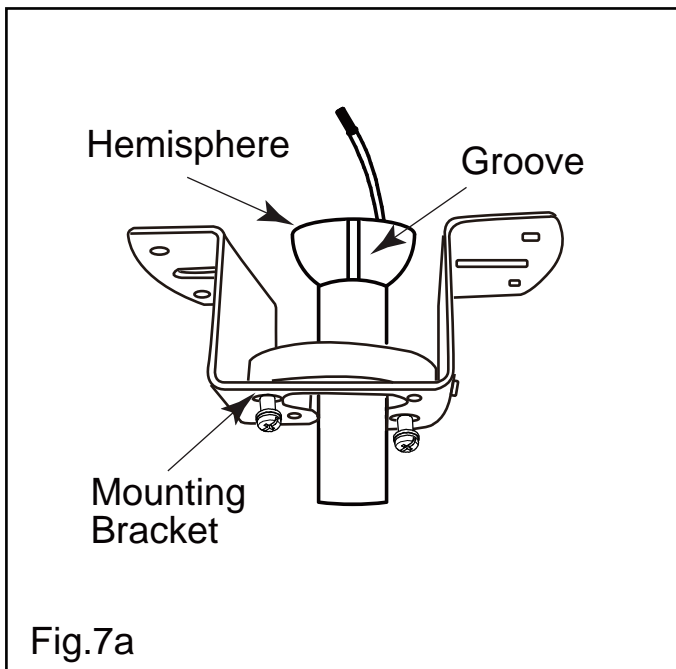
## Quick Switching:

Turning the light off and on quickly will cycle to the next color temperature.

## Step5 ENGAGE HEMISPHERE

- Carefully rotate fan assembly until groove in hemisphere locks over tab of canopy assembly.
- Loosen (do not remove) the two screws on mounting bracket. Slide the canopy up to mounting bracket and place the key hole on the canopy over the screw on the mounting bracket, turn canopy until it locks in place at the narrow section of the key holes.
- Align the holes on the canopy with mounting bracket and secure with the two set of screws until snug.

**WARNING:** Failure to seat tab in groove could cause damage to electrical wires and possible shock or fire hazard.



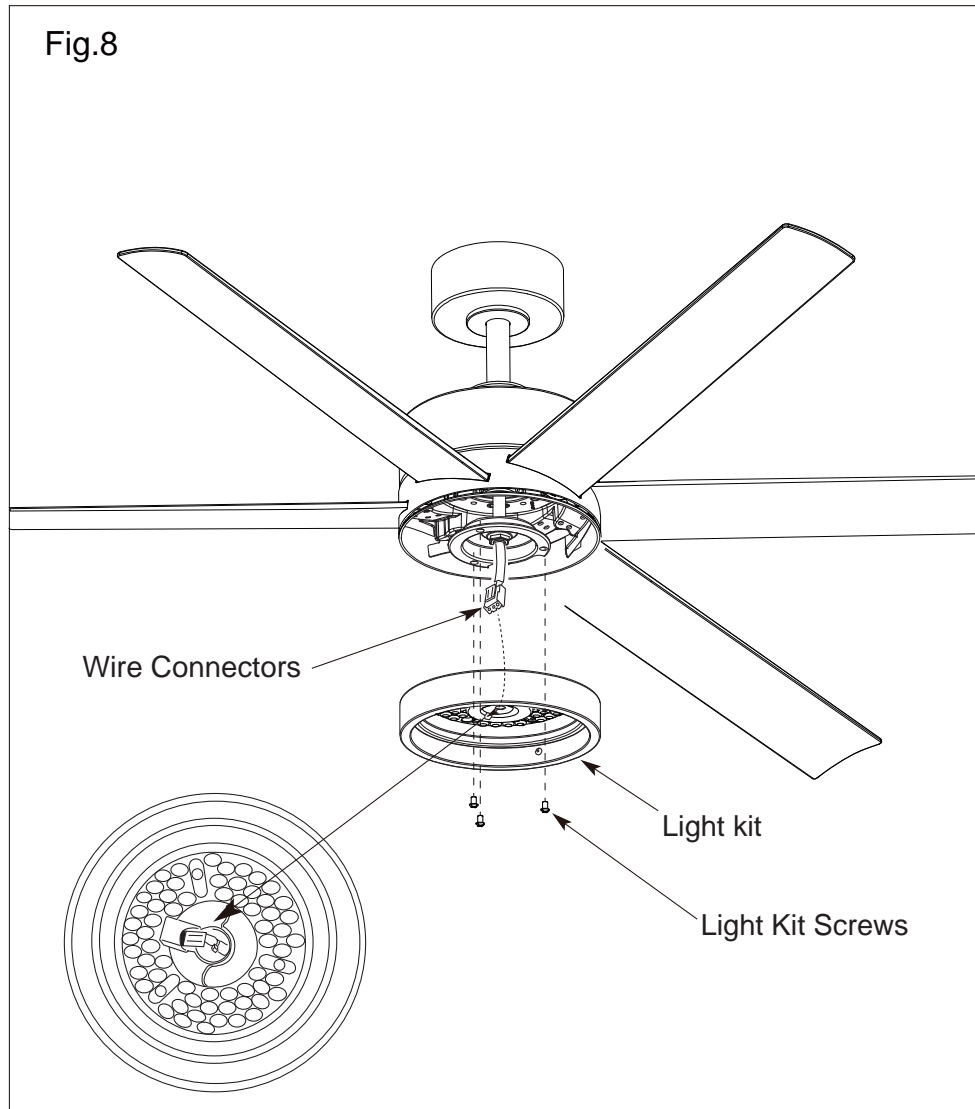
**NOTE:** When installing fan on sloped ceiling, make sure tab on hanger bracket faces towards the top of the slope. Depending on the slope, a longer downrod may be required to prevent fan blades from hitting the ceiling.

# Installation Instructions

## Step6 : LIGHT KIT

**WARNING: BE SURE TO TURN OFF POWER BEFORE INSTALLING.**

- Remove the light kit screws on the motor.
- Install the light kit shade with the screws removed in the previous step.
- Connect polarized connectors of light kit to corresponding connectors found in switch housing.

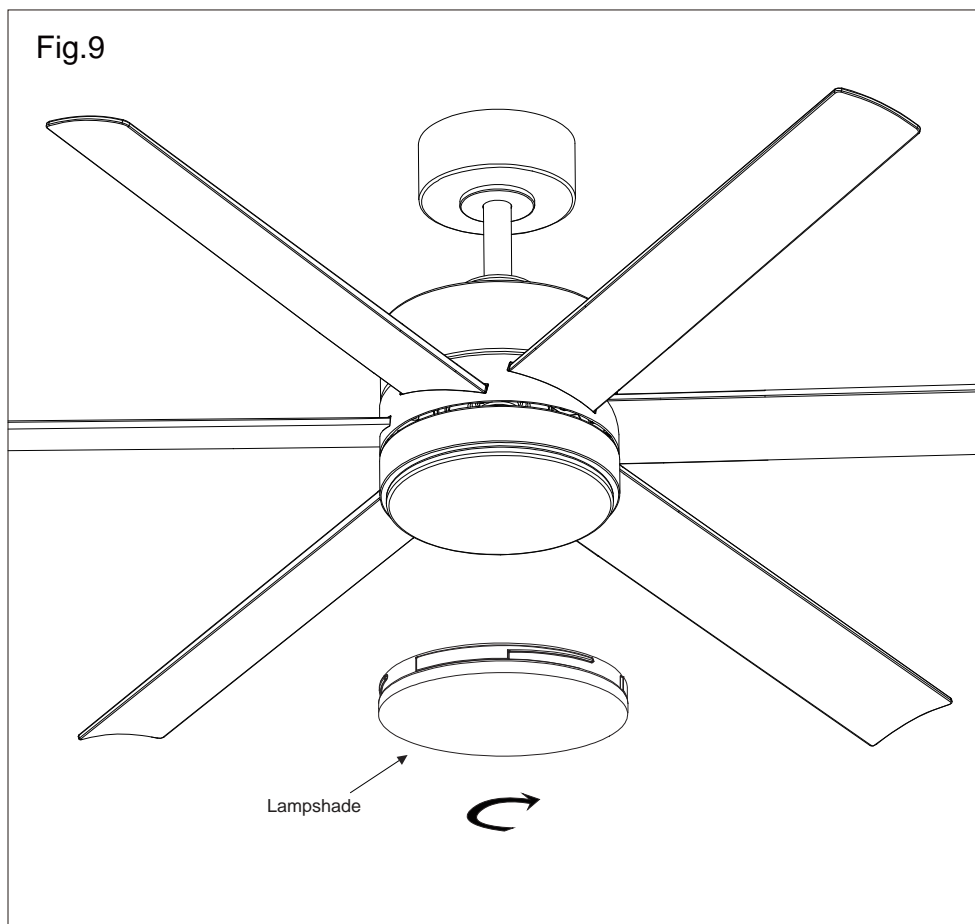


**WARNING: Ensure that all connections, set screws and screws are securely tightened before the next step.**

## Installation Instructions

### Step7 : LAMPSHADE

- Place lampshade onto the fan and turn to secure.



# Troubleshooting Guide

If you have difficulty operating your new ceiling fan it may be the result of incorrect assembly, installation, or wiring. In some cases these installation errors may be mistaken for defects. If you experience faults please check this troubleshooting guide.

	Problem	Suggested Remedy
1	If fan does not work.	<ul style="list-style-type: none"> <li><input type="checkbox"/> Check the main and branch circuit fuses or breakers.</li> <li><input type="checkbox"/> Check the line wire connections to the fan and switch wire connections in the switch housing.</li> <li><input type="checkbox"/> Check the battery in the remote control.</li> <li><input type="checkbox"/> Ensure you are in the normal range of 10-20 feet.</li> </ul>
2	If fan sounds noisy.	<ul style="list-style-type: none"> <li><input type="checkbox"/> Ensure all motor housing screws are snug.</li> <li><input type="checkbox"/> Ensure the screws that attach the fan blade bracket to the motor hub are tight.</li> <li><input type="checkbox"/> Ensure the wire nut connections are not rattling against each other or the interior wall of the switch housing.</li> <li><input type="checkbox"/> Observe whether the noise decreases after the fan has been running for 24 hours. Newly installed fans may have noise issues.</li> <li><input type="checkbox"/> If you are using the Ceiling Fan light kit, ensure the screws securing the glassware are tight. Check that the light bulbs are also secure.</li> <li><input type="checkbox"/> Ensure the canopy is a short distance from the ceiling. It should not touch the ceiling.</li> <li><input type="checkbox"/> Ensure your outlet box is a secure and rubber isolation pads were used between the mounting plate and outlet box.</li> </ul>
3	If fan wobbles.	<ul style="list-style-type: none"> <li><input type="checkbox"/> Check that all blades are screwed firmly into blade holders.</li> <li><input type="checkbox"/> Check that all blade holders are tightened securely to motor.</li> <li><input type="checkbox"/> Make sure that canopy and mounting bracket are tightened securely to ceiling junction box and junction box is mounted firmly to ceiling joist.</li> <li><input type="checkbox"/> Most fan wobble problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the blades keeping measure within 1/8 in. Rotate the fan until the next blade is positioned for measurement. Repeat for each blade. If all blade levels are not equal you can adjust blade levels by the following procedure. To adjust a blade tip down insert a washer(not supplied) between the blade and blade holder at the screw closest to the motor. To adjust a blade tip up insert washer(not supplied) between the blade and blade holder at the two screws farthest from the motor.</li> <li><input type="checkbox"/> If blade wobble is still noticeable interchanging two adjacent (side by side) blades can redistribute the weight and possibly result in smoother operation.</li> </ul>
4	If light does not work.	<ul style="list-style-type: none"> <li><input type="checkbox"/> Check blue wire from fan to make sure it is connected to hot wire from the house.</li> <li><input type="checkbox"/> Check for loose or disconnected wires in fan switch housing.</li> <li><input type="checkbox"/> Check for loose or disconnected wires in light kit.</li> <li><input type="checkbox"/> Check for faulty light bulbs. CAUTION: Make sure main power is turned off before entering switch housing.</li> <li><input type="checkbox"/> If the fan light shuts off shortly after being switched on it may be due to excessive current demand. Turn off power to the fan and replace the light bulbs with lower wattage bulbs. Turn on power to the fan using the pull chain, wall switch, or remote control (whichever is installed on the particular fan).</li> </ul>

## Balancing Kit

The Balancing kit should only be used if there is an unacceptable amount of fan wobble after completing all the steps in your Owners Manual under “Attaching The Fan Blades.”

1. Turn on the fan and set the speed control setting to a speed at which the wobbles is the greatest.
2. Turn off the fan and allow it to come to a complete stop. Select one blade and place the balance clip on it, halfway between the blade holder and the blade tip on the trailing edge of blade.
3. Turn on the fan. Note whether the wobble has increased or decreased. Turn off the fan, move the clip to another blade, and retest. Repeat this procedure on all blades noting the blade on which the greatest improvement is achieved.
4. Move the clip back to the blade that showed the greatest improvement. Move the clip inward and outward on this blade and operate the fan to find the position where the clip gives the greatest improvement.
5. Remove the clip and install a balancing weight to the top of blade along the center line near the point where the clip was positioned.
6. **If the fan wobble problem has not been corrected you can try to improve the balancing further by using the balancing clip and additional weights.**

