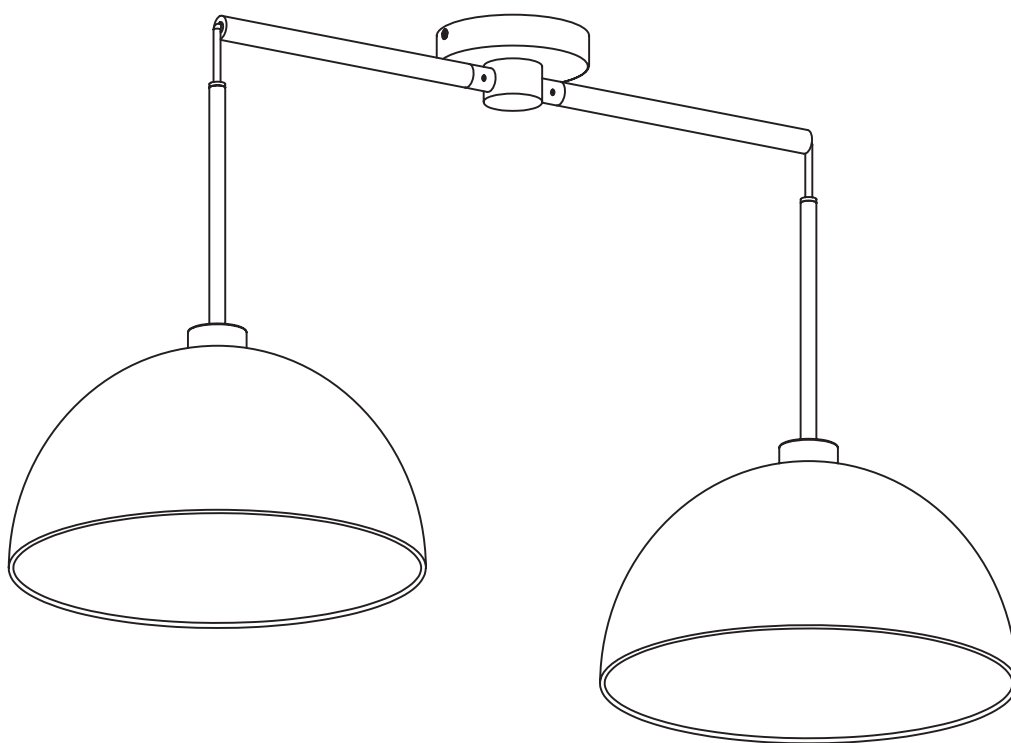


Let's build the

# Percy Pendant Light

SKU 12303



**Scan me!**

Free Lifetime  
Warranty

nathan james

23-1130

# Ok, let's get rolling

This should be easy, just follow our instructions and you will be back to Netflix in no time.

## Estimated time for assembly



35:00

## What you need

- Your favorite snack or energy bar (Save the bubbly for once your fixture is safely installed!)
- Use the packaging carton as a working surface to prevent product damage during assembly
- Phillips head screwdriver

Do not use a drill



Toll-free at 1-866-619-1004  
Help@nathanjames.com  
Nathanjames.com/help

## What's included

Description		Qty
1	Canopy	1
2	Fixture	1
3	Shade	2
A	M4*26mm Screw	2
B	Wire Nut	3
C	Mounting Plate	1
D	M4*15mm Screw	2
E	M5*8mm Screw	2

Scan me!

Free Lifetime  
Warranty



# Safety first, fun later

## Safe use of this product starts with you.

Use this light fixture responsibly with the primary concern for your safety. Follow assembly instructions carefully and inspect product upon receipt and each use.

Nathan James and its parent companies cannot be held legally responsible for any injuries or death resulted from failure to follow instructions or improper use of this product.

## Do not modify the structure of this product in any way.

Our products have been tested to meet specific safety measures as they were originally intended to be sold. Any modifications will present the risk of creating significant safety issues which Nathan James will not be responsible for.

## Proper use

- DO NOT** use for commercial purposes
- DO NOT** leave spilled liquid on fixture
- DO NOT** use light fixture if damaged
- DO NOT** make temporary repairs
- DO NOT** use outdoors



### WARNING

Inspect the wire insulation for any cuts, abrasions, or exposed copper that may have occurred during shipping. If there is a defect in the wire, do not attempt installation. Please reach out to our Customer Happiness team at [help@nathanjames.com](mailto:help@nathanjames.com) or 1-866-619-1004

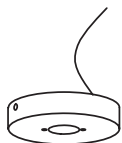


### WARNING: RISK OF ELECTRIC SHOCK

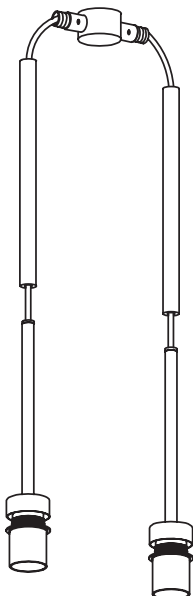
Before starting the installation, disconnect the power by turning off the circuit breaker or by removing the appropriate fuse at the fuse box. Turning the power off at the switch is NOT SUFFICIENT to prevent electrical shock. PLEASE CONSULT A QUALIFIED ELECTRICIAN IF YOU HAVE ANY ELECTRICAL QUESTIONS.

# The goods

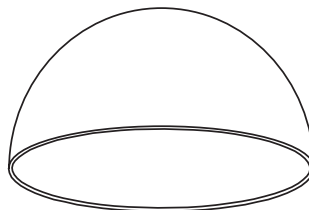
1



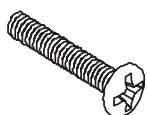
2



3



A



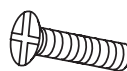
B



C



D



E



## IMPORTANT

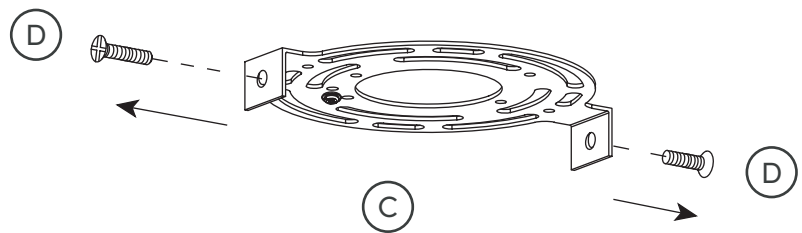
1. Do not tighten bolts / screws completely until all bolts / screws are lined up and inserted into holes.
2. Do not over tighten screws and bolts to avoid stripping.
3. Please use hand tools to assemble this product. Do not use power tools.

## Pre-Installation

- Read all instructions prior to beginning assembly.
- To avoid damaging this product, assemble it on a soft, non-abrasive surface such as carpet or cardboard.
- Keep the receipt and these instructions for proof of purchase.
- Suggested Bulb: A16 LED 60 Watt Equivalent | E26 Medium Base | Dimmable
- Max. Wattage: 120W (60W per bulb)

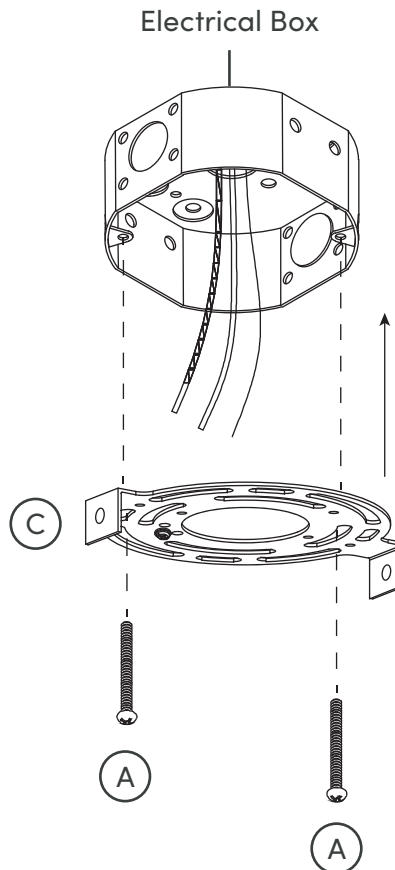
## Step 1

Yep, it's as easy as it looks!  
Remove the M4\*15mm Screws  
(D) from the Mounting Plate (C).



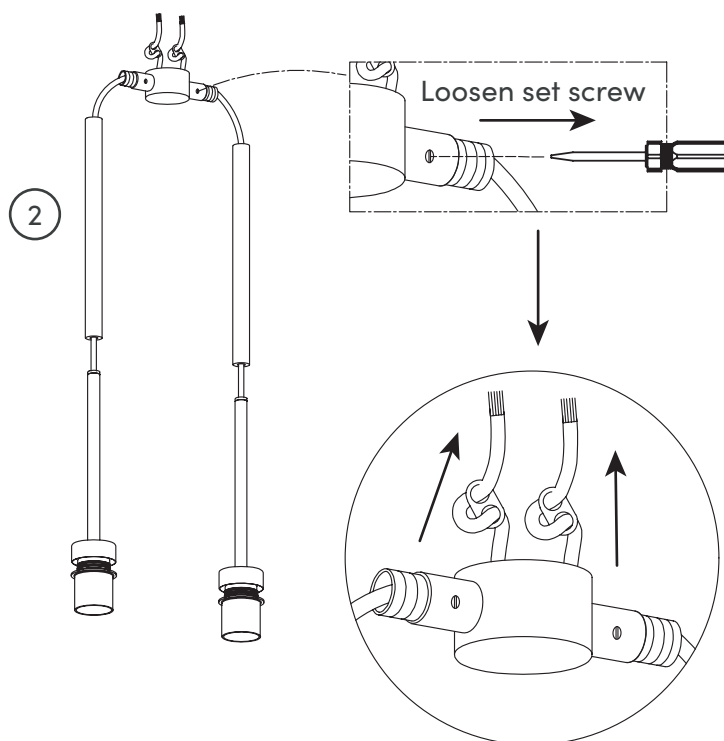
## Step 2

Next, install the Mounting  
Plate (C) to your pre-installed  
electrical box using the  
M4\*26mm Screws (A).

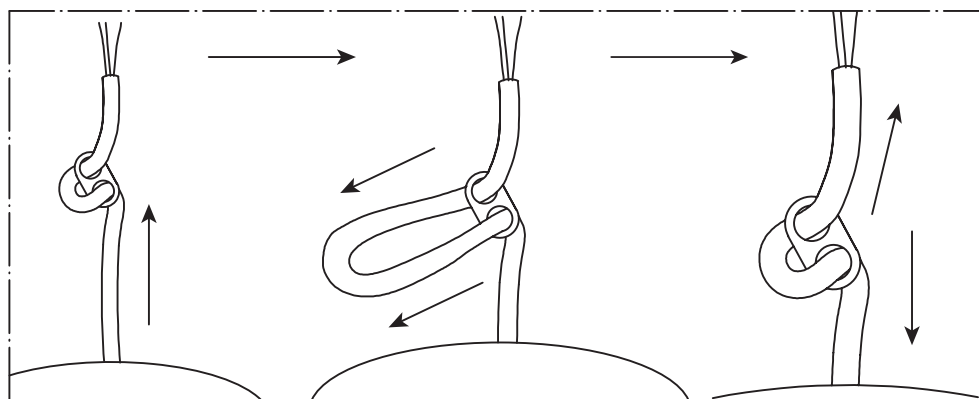


# Step 3

Loosen the set screw towards the top of the fixture. This will allow you to set your desired cord length and shade height.

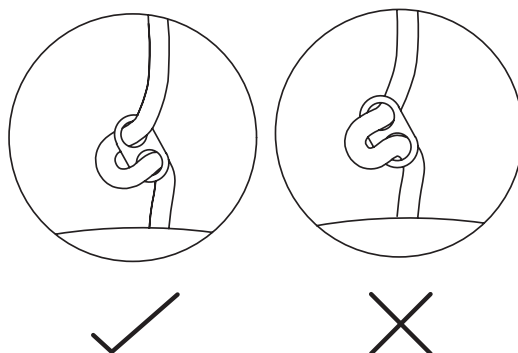


Make sure both cords are the same length before securing the set screws.



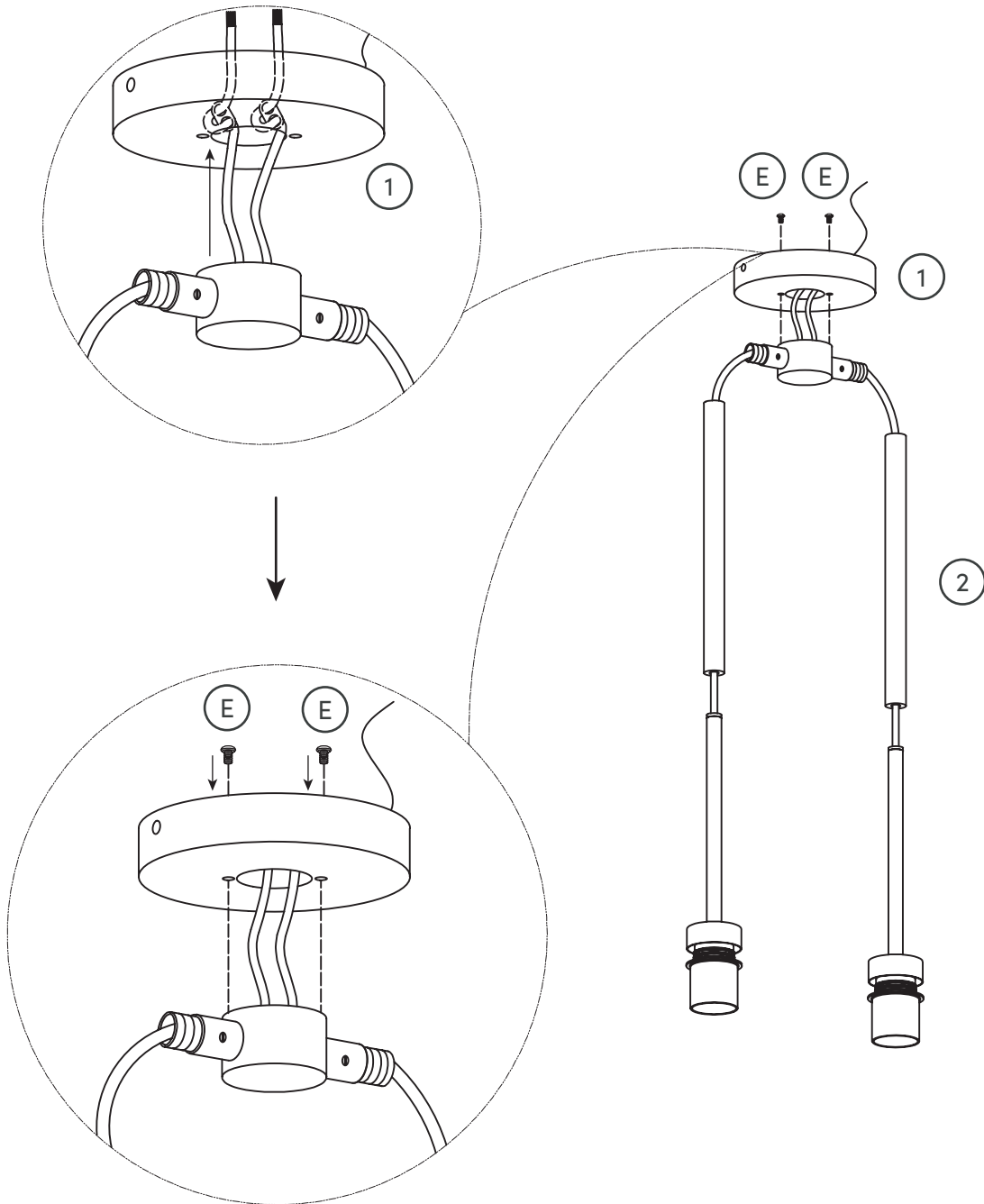
Thread excess cord length through the plastic cord stay.

When desired length is achieved, pull to tighten.



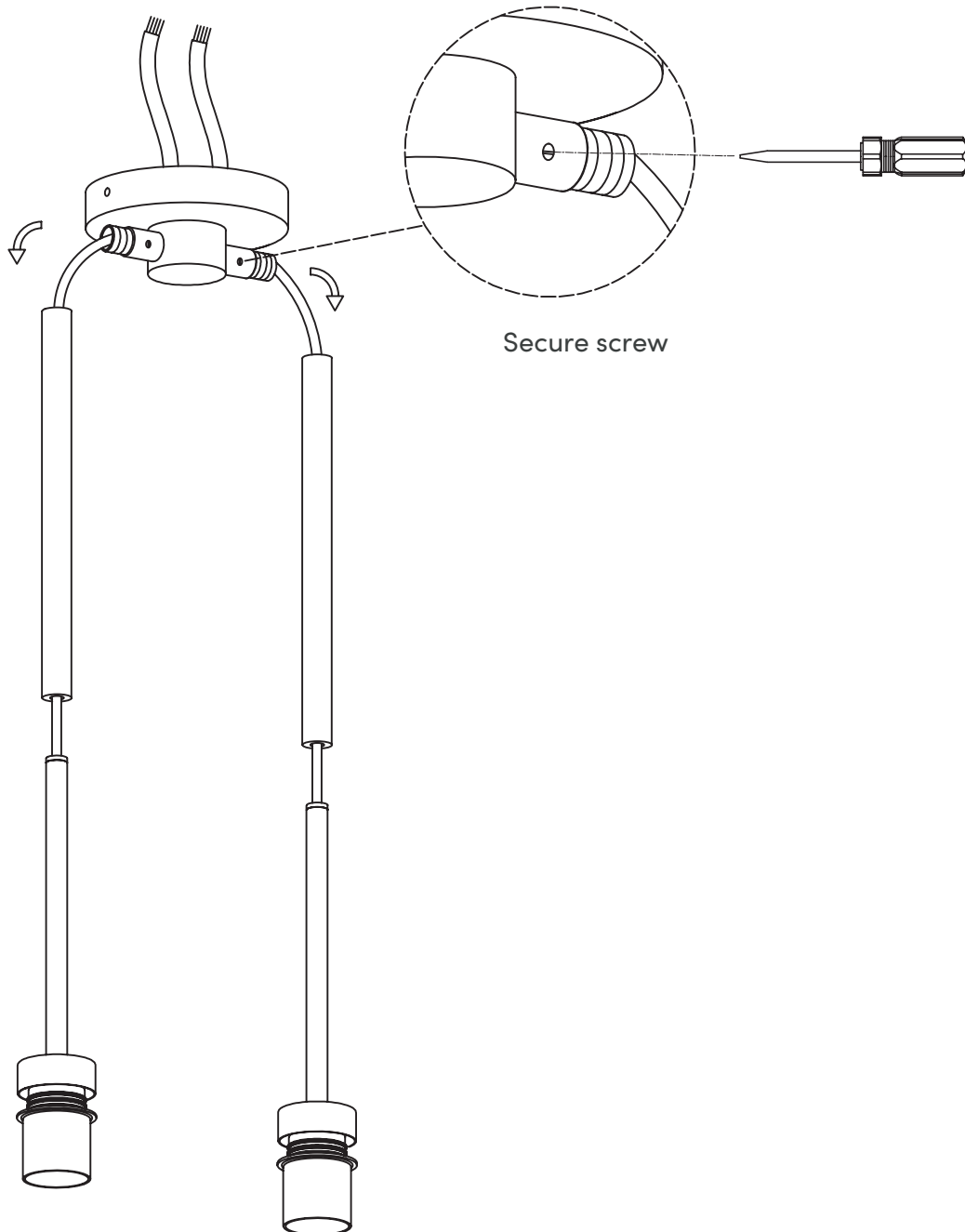
# Step 4

Guide the cords through the center of the Canopy (1). Then secure the Canopy (1) to the top of the Fixture (2) using the M5\*8mm Screws (E).



# Step 5

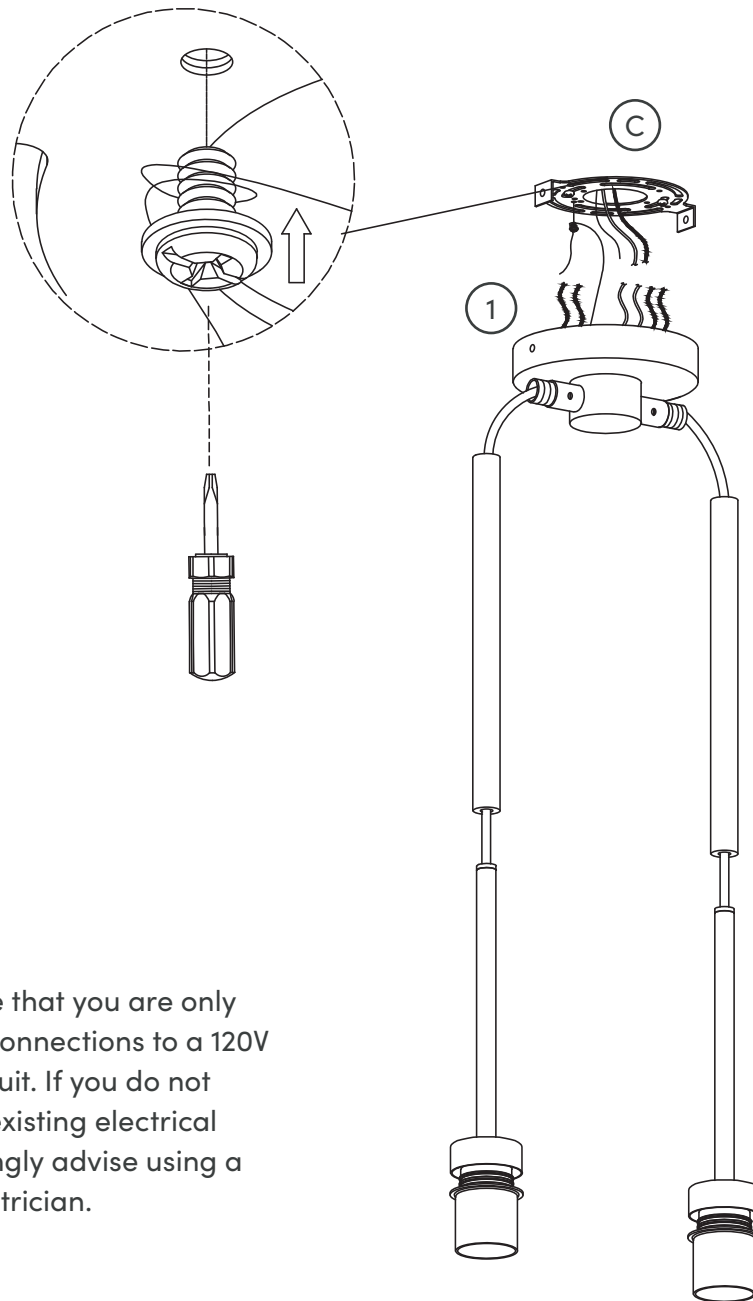
Allow cords to hang or rest freely,  
then secure the set screws to hold  
the cords at your desired length.





# Step 6

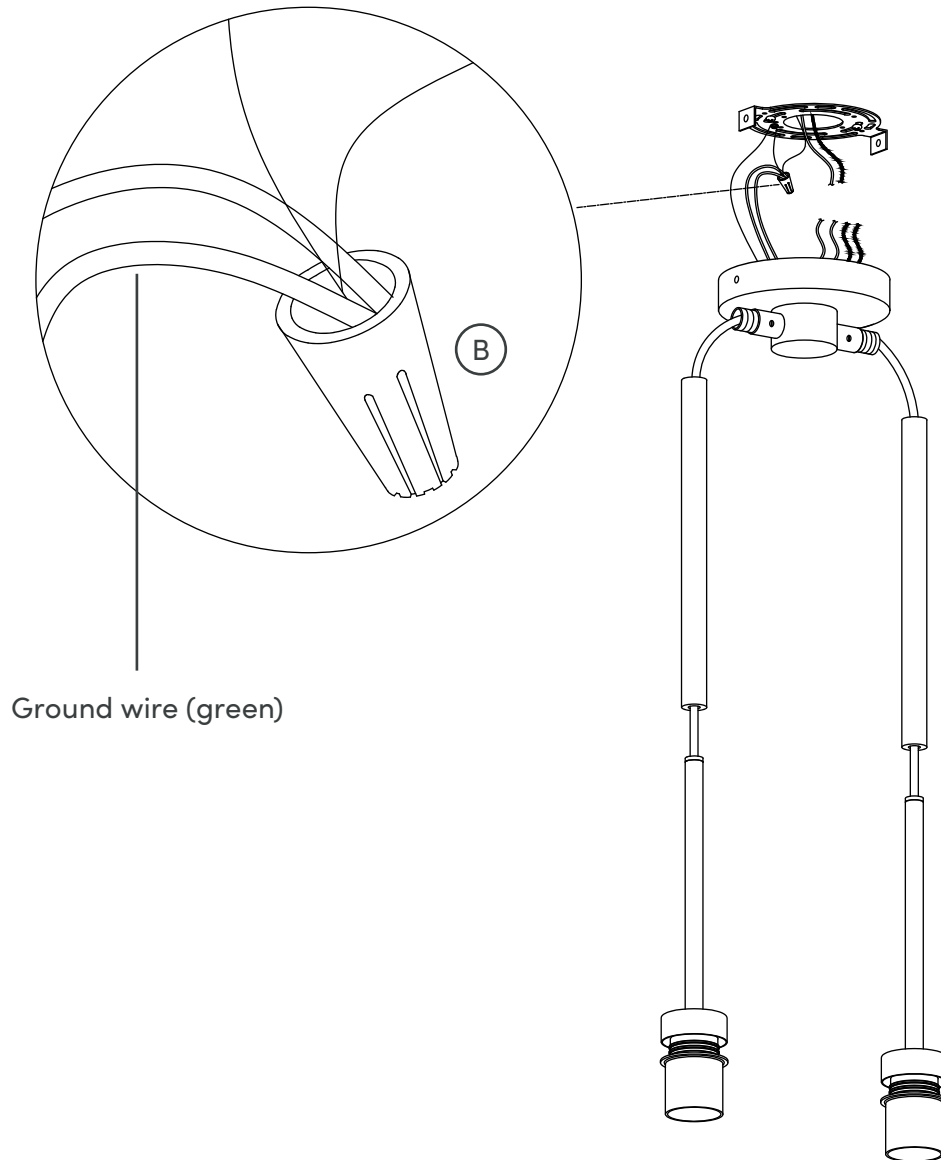
Wrap the ground wire from the Canopy (1) around the grounding screw on the Mounting Plate (C). Then secure by tightening the screw.



Note: Be sure that you are only making the connections to a 120V AC 60Hz circuit. If you do not have a pre-existing electrical box, we strongly advise using a certified electrician.

# Step 7

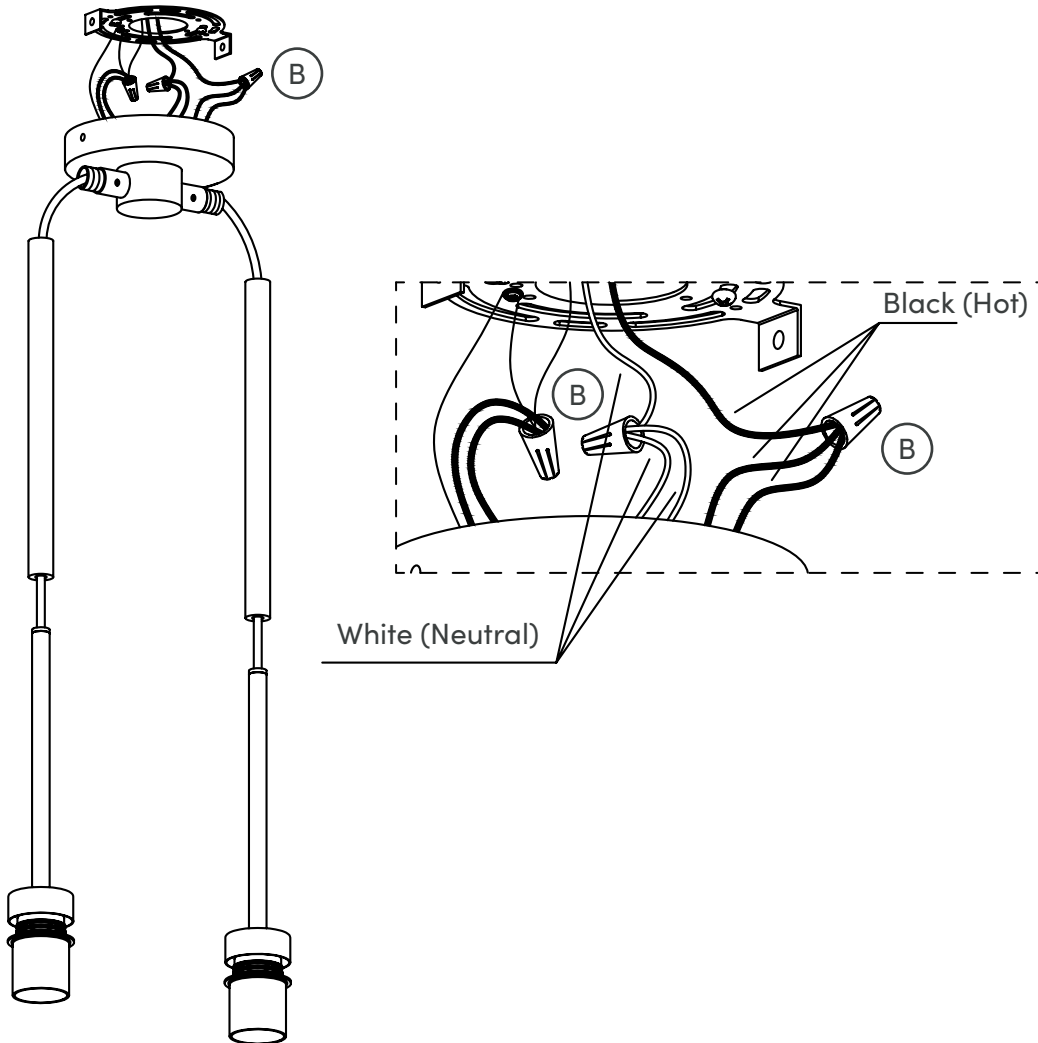
Allow cords to hang or rest freely,  
then secure the set screws to hold  
the cords at your desired length.



# Step 8

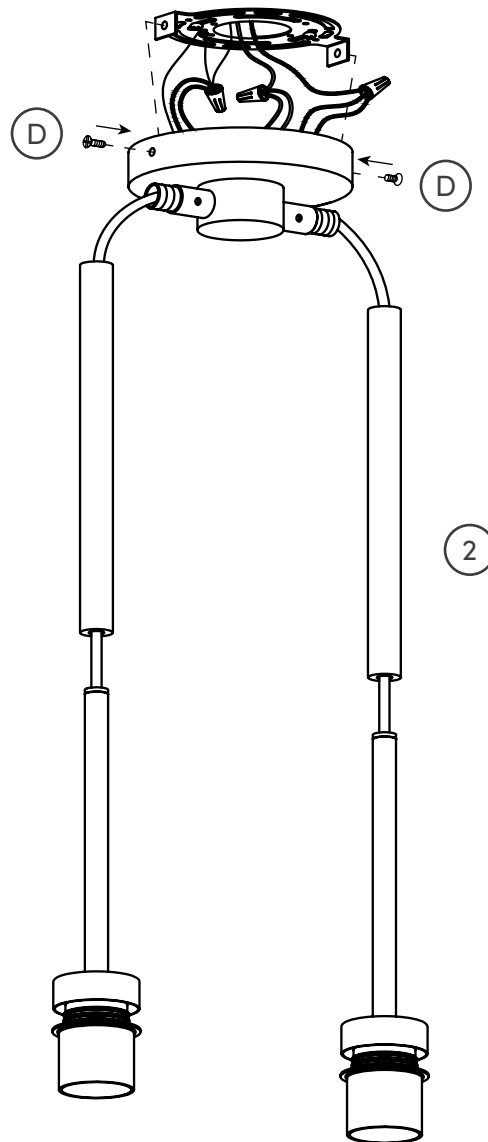
Use Wire Nuts (B) to connect the matching colored wires (White to White, Black to Black).

Once complete, tuck the excess wire into the electrical box.



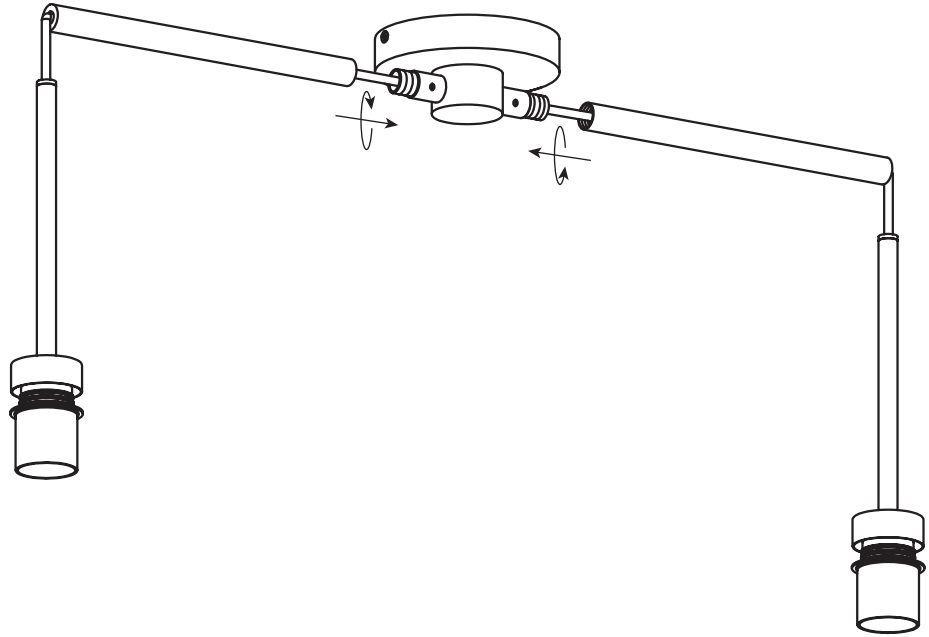
# Step 9

Secure the Fixture (2) to the Mounting Plate (C) on your pre-installed electrical box using the M4\*15mm Screws (D).



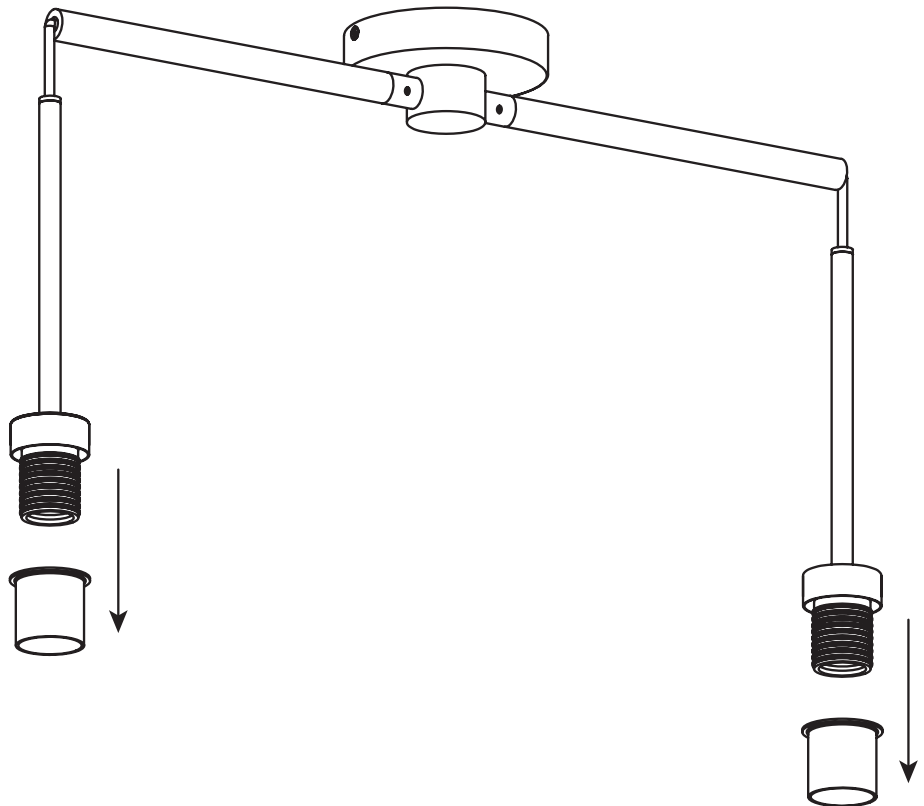
## Step 10

Thread horizontal tubes into place.



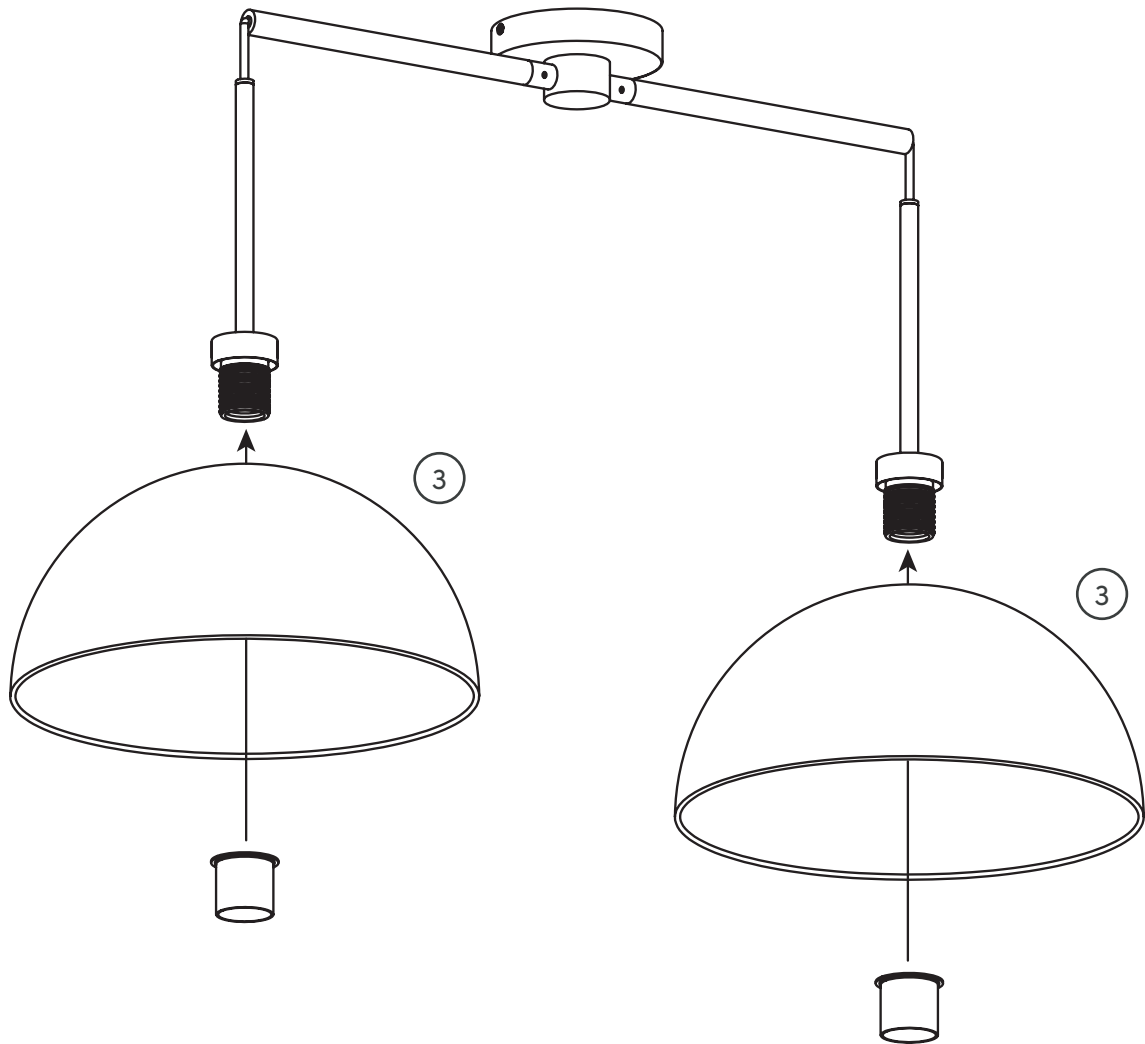
## Step 11

Remove shade collar from the sockets by unthreading them.



# Step 12

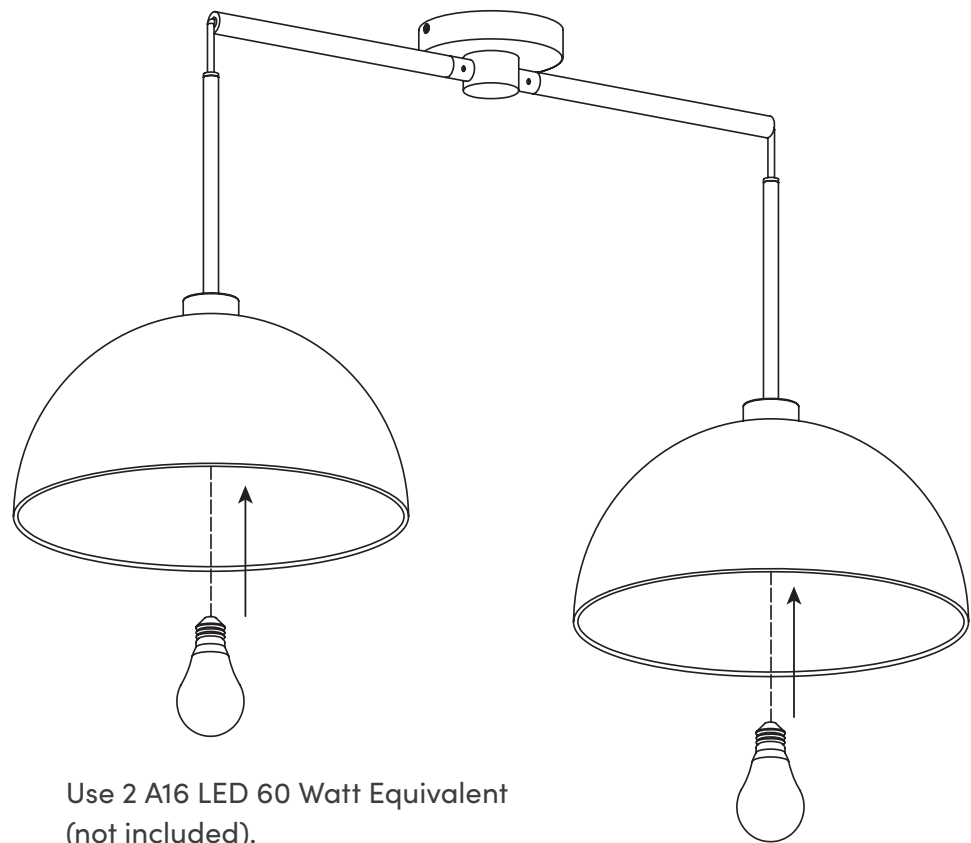
You're almost done! Now install the Shades (3) by fitting them over the sockets, then thread the shade collars back into place.



# Step 13

Install the light bulbs into place. And that's it, time to enjoy your new light!

Now would also be a good time for a celebratory pizza (or two, we're not judging).



Use 2 A16 LED 60 Watt Equivalent  
(not included).  
120V 60Hz AC only.

# Troubleshooting

Problem	Possible Causes	Solutions
The bulb will not light.	The bulb is burned out.	Replace the light bulb.
	The power is off.	Ensure the power supply is on.
	The circuit breaker is off.	Ensure the circuit breaker is in the ON position.
The fuse blows or circuit breaker blows when the light is turned on.	There is an exposed wire.	Discontinue use of the light. Contact a qualified electrician or reach out to our Customer Happiness team at <a href="mailto:help@nathanjames.com">help@nathanjames.com</a> or 1-866-619-1004.

# Questions? Don't worry, we've got the answers

## **What other light bulbs can fit in this light?**

The bulb must not be greater than the max wattage for the fixture. It must match the base size, and the diameter of any area of the bulb should be less than diameter of any area of shade, so that it can fit.

## **Can I use an LED light bulb?**

Yes, so long that the base size matches and the diameter of any area of bulb is less than diameter of any area of shade, so that it can fit.

## **Is this UL/ETL certified?**

Yes, all our products are either UL or ETL.

## **Do I need an electrician to set up the hardwire?**

We recommend using a certified electrician for all hardwiring, although all of our fixtures can be set up without an electrician, as long as you are replacing an existing fixture or have an existing junction box ready for a fixture installation. ENSURE POWER IS OFF WHEN INSTALLING. For all new constructions, please use a certified electrician.

## **Can I retrofit this hard-wired to a plug-in or vice-versa?**

Yes, a plug-in fixture can be turned into a hardwire fixture and a hardwire fixture can become a plug-in fixture. For many products we will provide all the necessary hardware to make these changes, if not, you will need to purchase the necessary hardware.

## **Is this light compatible outside North America?**

Our lighting is only warranted in Canada and the United States.

## **What do I do if the product is not working?**

Try a different light bulb and confirm proper installation.

## **Can these lights work on a dimmer?**

Dimmability is related to the light bulb and the wall switch, not the light fixture. All our hardwire fixtures are compatible with dimmable light bulbs. We recommend using a dimmer switch, as it extends the life of the bulb and allows for energy saving and great ambiance. If using a LED bulb, please ensure both your LED bulb and dimmer switch are compatible.

## **Can I use the fixture outdoors?**

No, this product was not designed to be used outdoors.



# No heartburn, when we handle the return

Give us a call **1-866-619-1004** or shoot us a message at **help@nathanjames.com** we will issue you a free replacement with **zero hassle**.

## Our way



Give us a call

---



Replacement

---



You

## Their way



Re-package item

---



Schedule pick up

---



Track package

---



Replacement

---



You

We really don't want you to go through the hassle of re-packaging your item and sending it back, because let's be honest...nobody has time for that.

# We are only in business if you're happy

For starters, thanks for being you.

☎ Toll-free at 1-866-619-1004

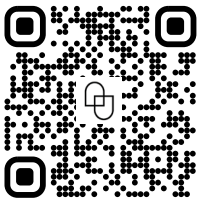
✉ Help@nathanjames.com

🌐 NathanJames.com/help

We do our best to ensure your product arrives without any problems, but occasionally mistakes happen—as humans we are imperfect beings. In the event that a part is damaged or missing, we will be more than happy to provide you with replacement part(s) for free.

## Warranty

This product comes with a lifetime warranty from the date of purchase. Please use your phone to scan the QR code to register your product or visit <https://goo.gl/i9dk3q>



## Did we do alright? Please spread the love!

If you are happy with your product, tell your friends and family about us or even better leave us a review online. Spreading the word gives us the opportunity to make more people happy and keep our prices low for your next purchase.

*Brooklyn Burdon*

Founder, Nathan James