

Product Warranty Agreement

Warranty Coverage:

Cuuk Commerce warrants that all first quality products are free from manufacturing defect and will remain free from such defects during the Warranty Period with proof of purchase.

Warranty Period:

The original purchaser of a Cuuk Commerce product is protected against defective workmanship for a period of THIRTY (30) days from the date of invoice. If the product or its parts proves defective, Cuuk Commerce will replace it, at our option and free of charge.

Warranty Claims:

In no event shall liability under this warranty exceed the original purchase price of the product. No deductions for repairs in field will be allowed. This warranty does not apply to purchases damaged by accident, abuse, neglect or misuse, nor does it apply to unauthorized repairs. No warranty coverage is provided for impact damage, normal wear and tear, indentions, scratches, and surface damage caused by failure to protect and maintain furniture properly.

No warranty coverage is provided for variations in color, grain or markings which are ordinary to natural products or which develop over time because of natural processes such as exposure to sunlight.

To Obtain Warranty Service:

If you suspect manufacturers defect, you must first Cuuk Commerce by sending an email to leyi0086win@163.com. Please be sure to provide all pertinent information regarding your claim, including a copy of your original order confirmation, confirm the item number & Qty of the defective item(s), a complete description of the problem, provide pictures or video evidence clearly showing the problem.