

NU105 Wireless Adjustable Base

OWNER'S MANUAL **Installation & Operation**



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Safety & Warranty Warnings

Attention: Read the following information before using this product . Failure to use a surge protection device could compromise safety or cause product malfunction and could void the electrical portion of your warranty.

Electrical surges are by far the biggest cause of problems with electrical circuits.

In order to help protect your investment in case of a power surge or outage, use an electrical surge protection device (not included).

WARRANTY WARNING!

Do not open or tamper with the transformer, control box, motors, or remote control (with the exception of battery compartments). The product warranty will be void if these components are tampered with.

SMALL CHILDREN AND PETS:

Immediately dispose of all packing materials as they can smother small children and pets. Do not allow any persons or pets under the bed. Children, convalescents and disabled person should not operate the bed without adult supervision.

HOSPITAL OR CONVALESCENT USE DISCLAIMER:

Adjustable beds are designed and engineered for a life style of in-home comfort and are not intended for hospital use or for a bed-ridden patient on an extended recovery. Adjustable beds are not equipped with bars to help patients get safely in and out of bed and are not intended to be used around tent type oxygen therapy or explosive gases.

*ACTIVATE YOUR WARRANTY NOW AND GET LIFETIME SUPPORT
BE PREPARED AND YOU WON'T BE SORRY*

Within 30 days of item arrival, please send us your order ID to initiate your 24-Month Warranty and Lifetime Support. Any information received will be treated confidentially and only used for warranty activation.

QUESTIONS? CONTACT US

milemont-service@hotmail.com

Do you have any questions about the product? Do you have any comments or ideas you would like to share with us? Please feel free to send us a message. We love to hear from our customers and get their opinions! We are always looking for great new ideas to add to our products. So if you have any suggestions you would like to share, let us know!

If in any case, you are not 100% happy with the item received, would you please contact us first and give us a chance to make it right for you? All of our products are covered by warranty and we will do our best to address any of your concerns.

We are dedicated to your 100% satisfaction with your order.

HOW TO CONTACT US THROUGH AMAZON

Please go to your Amazon order page and click "Sold by" under the product title. You will be directed to "Ask a question" to send us message.

NISCO CO., LTD (“nisco”) warrants this adjustable bed to the consumer who is the original purchaser (the “purchaser”), subject to the terms and conditions set forth herein. This warranty begins on the “warranty commencement date” which is the date of purchase for new unused beds and the date of manufacture for beds that have been used as floor or display models.

1ST & 2ND YEAR FULL WARRANTY

For the 1st and 2nd year from the Warranty Commencement Date, your adjustable base is warranted against non-excluded defects in nisco’s workmanship or materials. During the 1st and 2nd year from the Warranty Commencement Date, nisco will repair or replace (at no cost to You) any defective adjustable base part, and nisco will pay all authorized labor associated with the repair or replacement of any parts found to be defective. In the case where adjustable base needs to be replaced nisco does not cover or pay for any part of transportation costs.

ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply (a) to any damage caused by the purchaser; (b) if there has been any repair or replacement of adjustable bed parts by an unauthorized person; (c) if the adjustable bed has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner’s Manual; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers. Contact the dealer for warranty information on these items; (e) if there has been any modification of the adjustable bed without prior written consent by nisco; (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of education the consumer about the adjustable bed or finding an unsatisfactory power connection; (g) if the recommended weight restriction is not followed (refer to the advisory section of this manual), the warranty will be void. Repairs to or replacement of an adjustable bed or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period. The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by nisco at its option and in its sole discretion. Repair or replacement shall be the sole remedy of the purchaser. There shall be no liability on the part of nisco for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty. This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs of expenses. nisco makes no other warranty expressed or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by nisco and excluded from this agreement. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser. This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state. This warranty is valid in all 50 states, Puerto Rico, and Canada.

PRODUCT RATINGS:

The bed lift motors are not designed for continuous use of more than 2 minutes in an 18 minutes period, or approximately 10% duty cycle. Any attempt to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.

WEIGHT UNITS:

The limitation for this adjustable bed is 750 lbs. The bed will structurally support these weights, provided weight is evenly distributed across the head and foot sections. This product is not designed to support or lift this amount in the head or foot section alone. Exceeding this weight restriction could damage the bed and/or cause injury and void the warranty. Enter or exit the bed in a flat position and do not sit on the head or foot sections while in the raised position.

LIFTING AND LOWERING MECHANISMS:

It is normal for the raising and lowering feature on this bed to emit a minimal humming sound during operation.

LOCATION ENVIRONMENT:

The level of sound experienced in a room is directly related to the environment within that location. To reduce the resonance, place a piece of carpet or rubber casters cups under the legs. The rubber caster cups also prevent the bed sliding when located on smooth or hard surface flooring.

TO REDUCE THE RISK OF SHOCK, BURNS, FIRE OR INJURY:

Make sure the base is in a flat position and the vibrating motors are turned off before unplugging the bed base from the power source. Always unplug the base from the electrical outlet before cleaning or servicing the base . If the cord or plug is damaged, discontinue use of the bed base. Contact a qualified service personnel for examination and repair.

FCC COMPLIANCE:

This device complies with part 15 of the FCC Rules for residential use. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radio Frequency: 2.4 GHz

For customer service under this limited warranty please contact Nisco.

Toll free phone: 1.855.430.8943

milemont-service@hotmail.com

Parts List

All electronics and components that need to be installed are located in boxes under the foundation or attached to the frame. Before discarding the packing materials, ensure that all the parts are accounted for.

A



AAA Batteries (2)

B



Bed Legs & Bottom Caps (6)

C



Power Supply (1)

D



Power Cord (1)

E



Remote Control (1)

F



Retainer Bar (1)
Attached to the bed frame

OPTIONAL EQUIPMENT (NOT INCLUDED)



Power Supply
(With Power Down Battery Box)

(2) 9-Volt Batteries

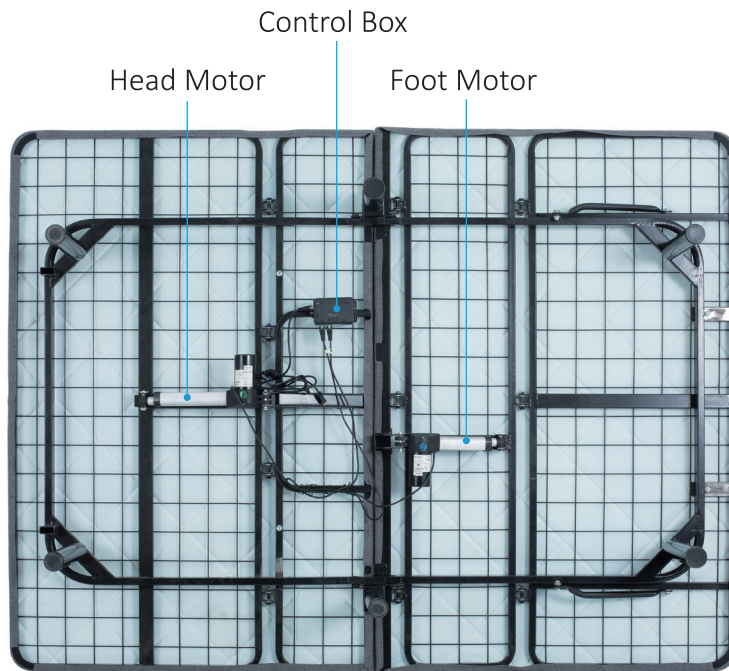


Socket and Crescent Wrench



Actual product appearance and functionality may vary from photographs.

NU105 Electronics Quick Reference Guide

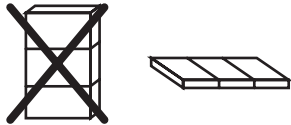


Installation Guide

If there is any question regarding the adjustable base, please do not hesitate to contact us through milemont-service@hotmail.com for instruction video.

Two people are required to set up the foundation.

NOTE: To avoid damage to the foundation, always open the carton while the bed is in the flat position.



1. Open the shipping box, cut the ribbon securing accessory boxes & mattress retainer bar, and put them aside. Lift the folded bed frame unit out of the shipping carton carefully, and then put it on a flat floor.



2. To install all legs, thread the bolt of the leg to the nut on the foundation frame, and tighten by hand. DO NOT OVERTIGHTEN.



3. Uncoil the input power cord (connected to the control box's power port) and plug it into the power supply.



4. Uncoil the power cord and connect it to the power supply.



5. Carefully flip the foundation over onto its legs.

Important: Two people are required to move the foundation.
Do not drag across the floor. Do not rest frame on its side;
excessive pressure may damage the legs.

6. Ensure that batteries are correctly installed.



7. Locate the mattress retainer bar brackets.

Insert the mattress retainer bars into the grommets as shown.

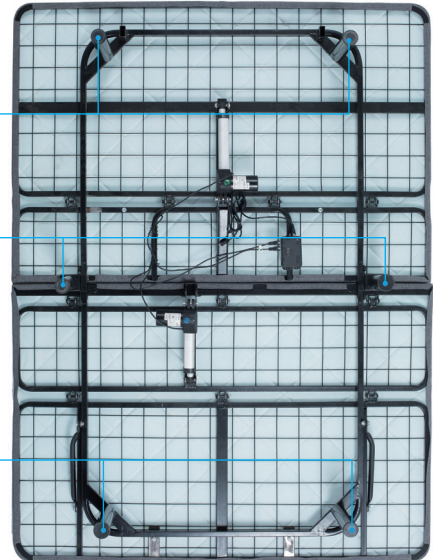


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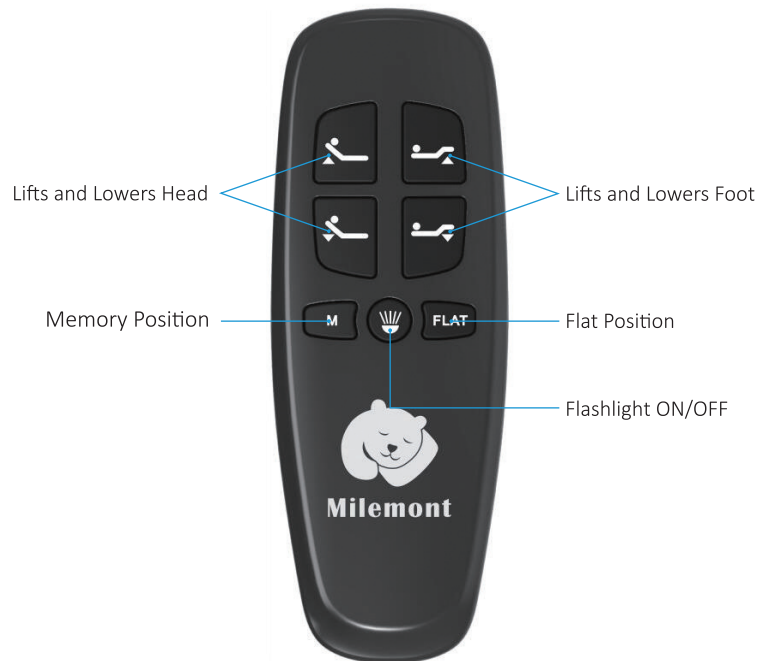
Head

Leg Positions

Foot



NU105 Remote Control Instructions



Pairing Remote

The original remote that comes in the box is already paired to the foundation. No further action is required. In the event that the remote is not paired with the foundation, follow the steps below.



STEP 1

Make sure the batteries work fine. Replace them when needed.



STEP 2

Plug the power cord to the power source.

STEP 3

Press and hold head lift, foot lift and pairing button on the cord of control box simultaneously for 3 seconds until you hear 2 beeps sound, the remote is then paired.



Memory Setting

STEP 1

Adjust the base to the position you want to store for quick recall.

STEP 2

Press "FLAT" and "M" at the same time, for about 2-3 seconds. You will hear 3 beeps which indicates memory setting finished.



STEP 3

The position is now saved, accessible by pressing "M".



You could reset the memory mode by repeating this process.

Headboard Bracket Installation Guide

Headboard brackets are an optional accessory and are not included.

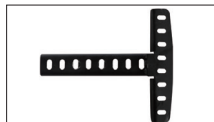
A 1/2" (13 mm) socket and 1/2" (13 mm) crescent wrench are necessary to complete installation.

HEADBOARD BRACKET COMPONENTS

(2) Headboard Brackets



(2) T-Brackets



(12) Short Bolts



(12) Nuts



STEP 1

The headboard bracket will have 2 long slots to accommodate any frame type. Align the appropriate slots on the bracket with the holes on the bed. Use bolts and nuts to secure the bracket. Make sure the bolts are tight.



STEP 2

To put the T-Bracket and Headboard Bracket together, you will need (2) bolts and (2) nuts. Slip the bolts through the holes from T-Bracket to Headboard Bracket with the head of bolt facing outward. Use 1/2" (13mm) socket and 1/2" (13mm) wrench to tighten the bolts.



STEP 3

You may now connect your headboard to the attachment plates using the remaining bolts and nuts to secure it to the brackets. The heads of the bolts will face outward. Use a 1/2" (13 mm) socket and 1/2" (13 mm) wrench to tighten the bolts.

Troubleshooting

In the event that the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

SYMPTOMS	SOLUTIONS
Remote control illuminates and appears to be operable, but will not activate bed.	Verify that the power cord is plugged into a working, grounded electrical outlet. Test the outlet by plugging in another working appliance.
No features of the power foundation will activate.	<p>Make sure the remote is paired. (Find pairing instructions on page 11).</p> <p>Unplug the power cord, wait 30 seconds and plug back to reset electronic components.</p> <p>The surge protection device or the electrical outlet may be defective. Test the outlet by plugging in another working appliance.</p> <p>Verify that the connector on the wired remote control is securely attached to the control box.</p>
Wireless remote will not illuminate.	Replace the batteries in the wireless remote.
Head or foot section will elevate, but will not return to the horizontal (flat) position.	<p>Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction.</p> <p>Head section may be too close to the wall.</p> <p>Headboard may be too close to the edge of the mattress. Verify that there is enough distance between the headboard brackets and mattress. Adjust if required.</p>

In the event that the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

SYMPTOMS	SOLUTIONS
Head & Foot lift function has minor interference during operation.	<p>Check batteries in wireless remote control, replace with two (2) new AAA batteries if necessary.</p> <p>Make sure that you are following the duty cycle of the motors (do not operate more than two minutes over a 18-minute period, or approximately 10% duty cycle).</p> <p>Press the lift buttons squarely and accurately.</p> <p>Wireless remote control may be experiencing common Radio Frequency Interference from other radio transmitting devices. Wait several seconds, and then try pressing appropriate button again, See FCC Compliance Statement on page 5 of this guide.</p>
A clicking noise is heard under the bed when raising or lowering.	<p>This is normal. The lift motor relays “click” when they are engaged. No action is required.</p>