Care Guides

First and foremost, please ensure that you always switch off and if possible, disconnect the electricity supply before removing any parts that require cleaning.

Fabric Lampshades

We would advise cleaning our fabric lampshades with either microfiber cloth, a very soft brush or the upholstery attachment of the vacuum cleaner on low power.

Metal shades

Do not polish our metal shades with chemical products - this will damage the finish. Simply use a dry microfiber cloth to gently dust the shade. Or you can use a soft cloth that has been lightly dampened.

Glass Shades

Allow the glass shades to completely cool before removing them to clean. To dust the shade, we would suggest using a dry microfiber cloth. For a more in-depth clean, lightly dampen the microfiber cloth. If using a damp cloth make sure to gently dry the shade with a dry microfiber cloth afterwards to avoid any streaking.

Ceramic Shades

Our ceramic shades can be kept clean using a soft cloth. If necessary, you

can clean your ceramic shade with a solution of mild soap and warm water.

Wipe thoroughly, but gently, then rinse using a clean cloth and fresh cold water and finally use a dry cloth to remove any streaking.

Metal Light Fittings

All our metal fittings are protected with a coat of clear lacquer which is there to protect the finish. Please do not use any chemical cleaning products as this will remove the lacquer and damage the finish. We just advise that you dust your fittings regularly. To dust, simply use a dry microfiber cloth to remove any build up or dirt. You can use a damp cloth if required and then dry gently afterwards.

Glass Pendant lights/Lanterns

Using a soft, dry microfiber cloth or an extendable duster, gently wipe the glass to remove any dust or dirt. Don't forget the light bulb – dirty light bulbs don't look good and they are less energy efficient. Finally, give any cables and fixings a quick once over with a duster.

For a deeper clean it's best to remove the glass shade. Different pendants will vary in the way they are assembled, normally you will remove the bulb and then the shade. Reach carefully inside the pendant to unscrew the bulb, and then remove the fixings that hold the glass in place. Wipe with a warm cloth, using a mild detergent if required. Towel dry the pendant with a soft, clean towel to help prevent any streaks. Once everything is clean and dry you can put it all back together, making sure that the power

is still off. If you want to do a really professional job, once the glass has been cleaned, use cotton gloves to keep fingerprints at bay.

Chandeliers/ Statement Pieces

For our chandeliers we would advise to dust gently on a routine basis using a feather duster. Wipe the crystal surface and all accent pieces with a clean, soft cloth regularly to maintain the brilliancy of the crystals.

Chain

Regularly dust your chain with a feather duster or use the upholstery attachment of the vacuum cleaner to avoid a build-up of dust.

Bulbs (Sold separately)

Bulbs aren't as effective when trying to shine through layers of dust, so we advise gently dusting them from time to time. Before you reach for any light bulb, turn off the light and give it time to cool. Hold the bulb by the base and wipe the entire surface with a dry microfiber cloth. For most bulbs, you don't want to use cleaning solutions or water because you risk damaging the glass and electronics.