

Highpoint Collection Products Warranty Information



Stainless Steel Sinks– Limited Lifetime Warranty

Highpoint Collection warrants the quality of its stainless steel sinks to be free of any manufacturing defects in the workmanship or the material composition when installed properly and used in a residential application. This warranty is extended to the original purchaser of the Highpoint Collection stainless steel sink. We will replace any sink at our option that is found to have a material defect without charge for a lifetime of residential use. The warranty covers only the stainless steel sink and mounting hardware when installed in a conventional countertop. Transportation costs or labor installation costs are not included in this warranty. Diagnosis and/or replacement of any faucet or component part, or any other expense or loss are also not covered. Undermount sinks must be installed in a solid surface countertop.

This warranty does not apply to defect or damage caused by:

- Failure to follow the recommended procedures for installation, care and maintenance.
- Dents or scratches, abusive treatment or environmental factors
- Sinks which have been moved from original installation location.
- The use of corrosive materials, corrosive liquids and or photographic solutions.

Highpoint Collection reserves the right to examine the installation and product prior to replacement.

This warranty is extended only to the original consumer purchaser of the product. To Obtain Service Under Warranty write: cservice@highpointcollection.com

Include the following information: Date and location of purchase and installation, description of nature of defect Model number or description of model.

Fireclay Sinks - 5 Year Limited Warranty

Highpoint Collection warrants the quality of its Fireclay sinks to be free of any manufacturing defects in the workmanship or the material composition when installed properly and used in a residential application for a period of 1 year from the receipt of purchase. Highpoint Collection warrants this sink to be free from fading or staining of the glaze for 5 years from the receipt of purchase. This warranty is extended to the original purchaser of the Highpoint Collection Fireclay sink. We will replace at our option a sink that is found to have a material defect without charge to the purchaser. The warranty covers only the Fireclay sinks and when installed in a conventional countertop. Transportation costs or labor costs are not included in this warranty.

This warranty does not apply to damage or defect caused by:

- Failure to follow the recommended procedures for installation, care and maintenance. chips or scratches, abusive treatment or environmental factors.
- Sinks which have been moved from original installation location.
- The use of corrosive materials, corrosive liquids or photographic solutions.

Highpoint Collection reserves the right to examine the installation and product prior to installation.

This warranty is extended to only the original consumer purchaser of the product to obtain service under warranty email to: cservice@highpointcollection.com

Please include in email: Date and location of purchase and installation, description of nature of defect, digital images of damage and a Model number or description of model.

Highpoint Collection Products Warranty Information (continued)

Vitreous China Ceramic Vessel and Undermount Sinks - 5 Year Limited Warranty

Highpoint Collection warrants the quality of its vitreous china sinks to be free of any manufacturing defects in the workmanship or the material composition when installed properly and used in a residential application for a period of 1 year from the receipt of purchase. Highpoint Collection warrants this sink to be free from fading or staining of the glaze for 5 years from the receipt of purchase. This warranty is extended to the original purchaser of the Highpoint Collection vitreous china sink. We will replace at our option a sink that is found to have a material defect without charge to the purchaser.

This warranty does not apply to damage or defect caused by:

- Failure to follow the recommended procedures for installation, care and maintenance. chips or scratches, abusive treatment or environmental factors.
- Sinks which have been moved from original installation location.
- The use of corrosive materials, corrosive liquids or photographic solutions.

Highpoint Collection reserves the right to examine the installation and product prior to installation.

This warranty is extended to only the original consumer purchaser of the product to obtain service under warranty email to: cservice@highpointcollection.com

Please include in email: Date and location of purchase and installation, description of nature of defect, digital images of damage and a Model number or description of model.

Accessory grids, drains and faucets – 1 Year Limited Warranty

Highpoint Collection warrants the quality of its accessories to be free of any manufacturing defects in the workmanship or the material composition when installed properly and used in a residential application for a period of 1 year from the receipt of purchase. This warranty is extended to the original purchaser of the Highpoint Collection accessory grid, drain, or faucet. We will replace at our option a sink that is found to have a material defect without charge to the purchaser.

This warranty does not apply to damage or defect caused by:

- Failure to follow the recommended procedures for installation, care and maintenance, scratches or abusive treatment.
- The use of corrosive materials, corrosive liquids or photographic solutions.

Highpoint Collection reserves the right to examine the installation and product prior to installation.

This warranty is extended to only the original consumer purchaser of the product to obtain service under warranty email to: cservice@highpointcollection.com

Please include in email: Date and location of purchase and installation, description of nature of defect, digital images of damage and a Model number or description of model.

Thank you for selecting a Highpoint Collection kitchen or bath product.