

## Parts and Damage Replacement Procedure

1. Please inspect your purchase immediately.

ADDRESS: \_\_\_\_\_

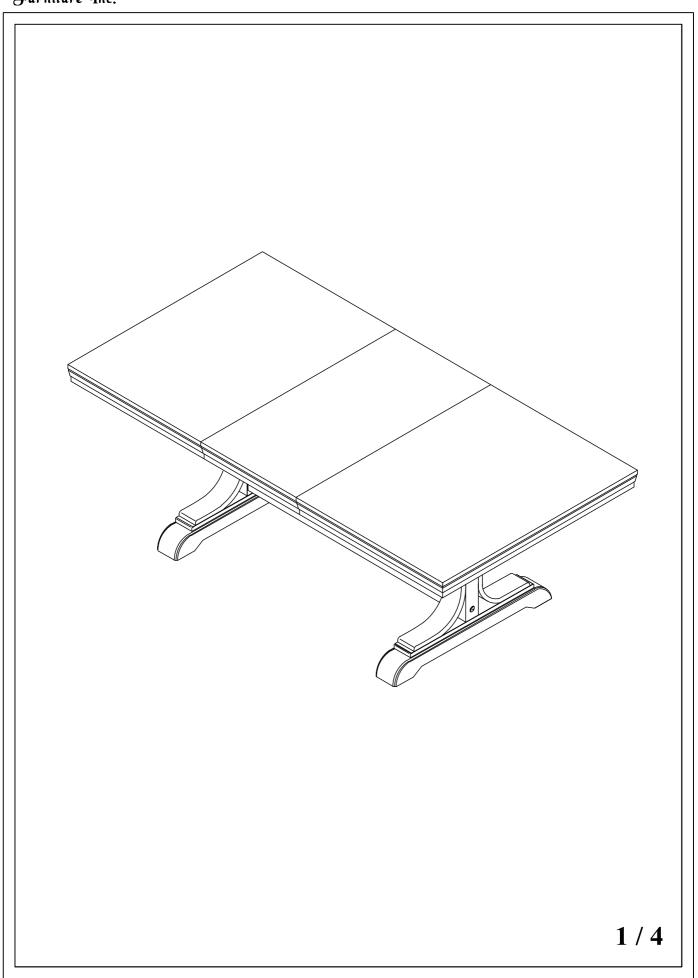
- 2. This procedure covers product purchased from an authorized Roundhill Reseller and was received in its originally sealed carton.
- 3. If you find a part missing or damaged, you have a 30-day window in which to order a replacement part from the date on your purchase receipt.
- 4. You have 3 ways to do this. You will need a copy of your purchase receipt.
  - a. By Fax: Fax the parts order form below and along with your receipt to 614-878-7918
  - b. By Email: Email the order form and along with your receipt to: <a href="mailto:parts@roundhillfurniture.com">parts@roundhillfurniture.com</a>
  - c. By Mail: Fill out the parts order form below and along with a copy of your receipt send it to Roundhill furniture parts department 5357 Crosswind Dr, Columbus OH 43228
- 5. Once this order is sent in, you will be notified if the part(s) you are requesting can or cannot be shipped within 7-10 business days.

# A COPY OF YOUR PURCHASE RECEIPT OR INVOICE MUST BE ATTACHED TO THIS ORDER FORM. NO ORDERS WILL BE PROCESSED WITHOUT PROOF OF PURCHASE.

(No Post Office Boxes)

	CITY	<b>/:</b>	STATE:	ZII	P:		
	PHC	DNE:		FAX:			
	EMA	AIL:					
		REASON FOR REPLACEMENT/PLEASE CHECK APPROPRIATE BOX.					
IF MOF	<ul> <li>( ) Damaged /scratched, cracked, broken, crushed, etc.</li> <li>( ) Mechanical malfunction/ drawer glides, swivel mechanisms, lid stays, etc.</li> <li>( ) Missing pieces</li> <li>( ) Unfinished surface</li> <li>( ) Wrong color</li> <li>( ) Other</li> </ul> AORE THAN ONE MODEL NUMBER IS LISTED ABOVE, PLEASE SPECIFY THE EXACT MODEL NUMBER OF						
ITEM IN	N THE SPA	ACE PROVIDED BELC	DW.				
	Model	Number		Part Letter Code	Ð	Quantity	





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